

AGENDA
CITY OF GLENDORA
LIBRARY BOARD OF TRUSTEES – Regular meeting

Library Conference Room

September 20, 2004
7:00 p.m.

The public is invited to address the Library Board on all items on the agenda or on any library matter not on the agenda. Comments may be given when any item is scheduled for consideration. Each speaker is requested to limit comments to three minutes. The Board President may limit redundant comments.

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Library Secretary at (626) 852-4891. Notification 48 hours prior to the meeting will enable the Library to make reasonable arrangements to ensure accessibility to this meeting.

1. CALL MEETING TO ORDER

2. PUBLIC COMMENT PERIOD

Anyone wishing to address any Library matter that is on the agenda or not on the agenda may do so at this time. No action will be taken on items brought up at this time

3. ADOPTION OF AGENDA

Possible motion to revise order of business or other

4. CONSENT CALENDAR

4.1 Minutes of meeting of August 16, 2004- **action item**

5. REPORT OF LIBRARY DIRECTOR

5.1 Written report attached. Additional items may be reported by the Director such as: City, MCLS, State Library and legislative activity. No action will be taken on any items brought up at this time

5.2 Introduction of Pam Vermons, SAB appointee

6. UNFINISHED BUSINESS

6.1 Election of Foundation Liaisons Appointments (2)

President Slakey to lead – action item

6.4 Meetings with City Council-reports

President Slakey to lead discussion on City Council contact

6.5 Centennial Update

Doug Hodson to report

6.6 Library Board Goals

President Slakey to lead - Discussion on specific Board goals FY 2004/2005

7. NEW BUSINESS

7.1 Summer Reading Clubs Wrap-up

Carolyn Thomas to present

7.2 Library Events Calendar

A calendar of library or significant community events that include library staff participation. All or some of the Board members might choose to participate but no action is required

8. BOARD MEMBER ITEMS

8.1 Agenda Planning Calendar

Plans for future meetings to be discussed

8.2 Board member items

Announcements only—no action will be taken on any item brought up at this time

9. ADJOURNMENT

Minutes
CITY OF GLENDORA
LIBRARY BOARD OF TRUSTEES – Regular Meeting

Library Conference Room
G140 Glendora Ave.

August 16, 2004
7:00 p.m.

The Regular Meeting of the Glendora Library Board of Trustees was called to order at 7:00 p.m. by President Sylvia Slakey.

Board members present: James Theel, Sandra Freeman,

Board members absent: John Jackson, Doug Hodson

Staff present: Robin Weed-Brown, Library Director; Mary Pat Dodson, Acting Secretary;
Dave Davies, Deputy Public Works Director/Building Officer

PUBLIC COMMENT PERIOD

There was no public to comment.

ADOPTION OF AGENDA

There were no changes to the order of the agenda.

CONSENT CALENDAR

It was MSC (Theel/Freeman) to approve Minutes of meeting of July 19, 2004.

REPORT OF LIBRARY DIRECTOR

Weed-Brown introduced Dave Davies, Deputy Public Works Director/Building Officer, who gave an update on the Plaza Project, as well as the resultant damage to the library ceiling. Davies told the board that the project was going well despite the mishap which provided a "free skylight" in the 600-700 section. He thought it was good that the structural defects in the original steel were found. Davies and Theel concurred that this raised some question about other unknown defects. Davies believes that the consistent pounding over the entirety of the plaza found the one soft spot. The city's structural engineer has looked at it, and stability does not appear to be a concern because the slab failed at 100lbs. /sq. ft. The original pedestals were literally floating in space, not on anything structural, and were not salvageable. The structural engineer verified that the new 18" ones poured above slabs would hold the new lights and shade covers. Mr. Davies reiterated throughout his presentation that he was pleased with the manner in which the contractor was handling the issue of the damage, and his regard for the contractor's professionalism and sense of responsibility for the damage and its repair. The city picked up cost on the engineer. Davies reported that the contractor was to begin the reinforcement today. Slakey wondered whether there is any device like an x-ray machine for concrete. Davies said the structural engineer had inspected it and found it to be poorly designed as also revealed during the retrofit. Davies indicated some concern over the rigid fiberglass emulsion membrane which will be changed to a rubberized, pliable, moveable one which should prevent leaking. Davies also expressed his gratitude toward the library staff for their continued work in spite of the noise of jackhammers and bobcats. The "hole mishap" pushes the project schedule back about 2 weeks. All Board members thanked Davies for his presentation.

Weed-Brown reported on the shade structures for the Plaza. Carlos Baffigo, Customer Service & Facilities Assistant and Eric Ziegler, City Manager have considered various types of structures, including "Spanish tiles", wood and aluminum. Theel asked if the structures would be similar to a bus stop. Slakey and Freeman asked about seating. Weed-Brown informed the board that the project budgeted at this time does not provide for shade, lights, benches, and trash receptacles. Funding would come from later monies, either remaining or new. Weed-Brown also indicated that the budget had been impacted by the damage to the ceiling. Discussion among Freeman, Theel and Slakey about the city's stone benches concluded that they were too heavy for use on the Plaza. Weed-Brown expressed concern about metal benches becoming too hot for comfort. As discussion continued, Weed-Brown retrieved an illustration of a bench to give an idea of its looks. Board members thought it would be effective to match the downtown lights and trash receptacles if fiscally feasible.

Weed-Brown noted that the downtown benches and their color were made at a "custom" cost. Theel indicated \$7-8000 was paid for the downtown benches, \$1500 apiece for the lights and \$3-400 for each trash receptacle. He suggested calling Dewmar for their quote. Weed-Brown said Carlos Baffigo could look into that. Discussion ensued on the number, placement and decorative style of benches. Weed-Brown commented that Davies is a carpenter by trade and could probably design anything desired. Theel expressed a liking for some benches in Azusa across from the Light & Water Building. Weed-Brown suggested waiting to see cost development.

Weed-Brown thanked Mary Pat Dodson for filling in for Library Secretary, Elke Cathel, who is on Maternity Leave. She told the board that Elke had been in today with her new son, David. She seemed healthy and in good spirits, and it had been good to see her.

A brief discussion ensued as Weed-Brown gave board members a sample of the "bookmark receipt". There are separate colors for 1 or 3 week borrowing periods, and patrons can write in, stamp in or choose a pre-printed date. It's a trial idea for those patrons who liked having the due date stamped inside the book. The printing costs were low, so the trial will be a minor expense.

Weed-Brown reported on two principal areas of the Centennial Event: The Railroad Exposition and the Merida City Visit. The Railroad Exposition is smoothly moving ahead with John Lundstrom, Jesse Tomory, and Steve Slakey, Sylvia's husband. It will be held in Bidwell Forum from 10 a.m.-3 p.m. on October 30.

The planning of the Merida City Event has been less smooth. Communication has been impacted by the resignation of a staff member; the present decreased level of library staff, and Plaza construction and resultant ceiling damage. Weed-Brown will meet with Eric Ziegler, City Manager to discuss these issues and current information that has come to light.

Weed-Brown indicated that the statistics page of the Board Packet should be removed; several errors existed due to varying circumstances, including Maternity leave and vacations.

UNFINISHED BUSINESS

Cards for Kids & Summer Reading Club Outreach

Freeman provided an update, stating that 146 individual children at six locations had been served. Two to three books had been given to each participant, with most receiving three books. In addition, a total of 27 new library cards were issued. Slakey asked if any site had a higher number of participants compared to the others. Freeman responded that the greatest number of cards was issued at Barranca, and that was a total of nine. Slakey and Freeman discussed the number of public elementaries served, and concurred on Cullen, Williams, Willow, Stanton and Washington. Weed-Brown cited La Fetra. Freeman mentioned trying Foothill Christian and St. Dorothy's. Slakey and Freeman will meet in the future to discuss budget. Discussion ensued between Freeman and Weed-Brown about filling out library card applications at the events. It has sometimes been difficult to accomplish due to concurrent activities. As a point of interest, Freeman referred to information on the ALA website, and mentioned their National Library Month campaign's slogan "The Smartest Card, Get It, Use It."

Citizens Budget Committee

Freeman reported that the final document of about 15 pages will be submitted August 24, 2004 to the City Council. There will be a brief PowerPoint presentation, probably by Bob Bennett. All City Council members have received notice. Freeman expressed some concern about stylistic and other changes which may not have been made to the copy forwarded to Eric Ziegler, City Manager. There was some discussion about the Sunflower project. Slakey thanked Freeman for her work and report.

Friends Foundation Discussion

Slakey told the Board she had not been able to reach John Jackson, whom she felt needed to be present for the discussion. Weed-Brown pointed out that the next full Foundation Board meeting will be next quarter, so that the issue could be put off until next month. Before moving on, Slakey commented that in the past the President was one of the liaisons. She wondered whether since Jackson is doing the finances there would be any strong feeling about this. None was expressed. Slakey had met with the committee and talked about it. The formal vote was made to postpone this item until September.

Future Meeting with City Council

The Board members determined that discussion would concentrate on the three main issues of salary and staff, materials and budget, and the Sunflower project. Slakey commented that Weed-Brown had done a great job with the background information. Freeman expressed concern with the high level of part-time staff, as did Theel, who commented that the number of part-time library staff seemed out of balance. Some time was spent reviewing the Police Department part-time staff. Theel asked Weed-Brown how the evaluation of staff pay had been made. Weed-Brown responded that they had been obtained from salary sheets. Theel also initiated discussion on the library's high level of one-on-one community contact. Theel had a question about the Sunflower information, and Weed-Brown discovered information was missing. It was added to the Board Packet. Discussion ensued on the Sunflower project, including Charter Oaks' positive level of participation. Slakey recommended meeting with City Council members before the next Board meeting. Freeman was not certain she could commit due to time out of town, but would attempt to do so just prior to the Board meeting. Theel felt he would be able.

Centennial Update

It was MSC (Theel/Freeman) to authorize Weed-Brown to give Board non-support to the Merida Project. The vote was 3-0 in favor. Slakey reported that a contract for a November 10th evening program tying into Veteran's Day had been sent out to Bruce Severs, who came highly recommended. She also stated that Slakey's husband, Steve, is working with Jesse Tomory on the railroad and Plexiglas shelving.

Library Board Goals

Slakey suggested three items for the consideration of the Board members: individual meetings with council members, attendance of city council meetings and closer ties with the Friends Foundation. It was decided to carry this discussion forward to September when more Board members would be present.

NEW BUSINESS

Systems Advisory Board (SAB) Appointment

Weed-Brown reported that the City of Glendora Council directed JoAnn Sharp to contact people not appointed to the Planning Commission. Sharp found that Pamela Vermons of Glendora Travel would be willing to be on the SAB Board. Weed-Brown had spoken briefly today with Vermons, who thought she would be able to meet. The Mayor had asked Weed-Brown to discuss this with the Board. Weed-Brown offered to write a memo indicating Vermons as the appointee if so desired by the Board. Freeman and Theel agreed. Theel requested that Vermons be asked to attend the October Board meeting to give an SAB report. It was MSC (Freeman/Theel) to appoint Pamela Vermons to the SAB Board.

Library Events Calendar

No action was required.

BOARD MEMBER ITEMS

Agenda Planning Calendar

No items were discussed.

Board Member Items

Theel commented on community reaction to the suspended storytimes during the Plaza Project. Patrons missed them. He also told the Board that he had been accepted for the CALTAC Workshop at Cerritos. Weed-Brown stated that there were still positions available if other Trustees wanted to attend.

ADJOURNMENT

There being no further business, meeting adjourned at 9:10 p.m.

Respectfully Submitted,

Robin Weed-Brown, Library Director

*The above minutes are subject to the Library Board's additions or corrections and final approval.



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library@ci.glendora.ca.us

Glendora, CA 91741

MEMO

To: Board of Library Trustees ^
From: Library Director *RB*
CC: City Manager
Date: September 20, 2004
Re: Director's Report

Community

Ms. Pam Vernons was appointed to the MCLS, Systems Advisory Board position by the City Council. I met with her on September 9th to review the position and reacquaint her with the library. She and I will be traveling together to attend the September 23rd MCLS/SAB joint meeting in Redondo Beach.

Centennial planning continues. The Centennial Fiesta is moving forward on a smaller scale. The Friends Foundation has graciously accepted to pay for the costs associated with this event. It is scheduled for Oct 8-9. I have been very appreciative of Steve Slakey's help in organizing the historical display timetable and working with John Lundstrom and his radio collection, his handyman work on the exhibit installing additional Plexiglas and help on the Railroad Expo. With the loss of staff, his help came at a crucial time! Thank you Steve!

Glendora Day at the LA County Fair is September 23rd this year.

The Plaza project is moving ahead. The concrete has been poured, scored and sandblasted. Lights for the Plaza have been ordered. We will have to wait on the benches and trash receptacles until we see what the balance in funds will be. The scaffolding for the unexpected ceiling hole came down Labor Day week.

Staff

We now have 2 new babies in our library family, and born one month apart to the day! Elke Cathel gave birth to David Ray in August and Rebecca Simjian delivered baby Christopher a month early in September!

Cindy Romero is back with us, working as our Children's Librarian. She is only part time now while she finishes up her Masters degree. Gaetano Abbondanza re-joined us as a Librarian II on Sept. 13th. We worked with both of these new staff members when they were library school interns and it is nice to have them back with us on a permanent basis.

Ted Taylor traveled back to Syracuse, New York for his annual Polaris training and Users Group meeting on September 14th. He goes back with a list of things to get answers for and comes back loaded with information. In late September we will be upgrading the Polaris system one more time. Staff had an interesting training experience in preparation for this event: a "webinar" - a web-based training seminar.

Chris Cravens accepted the position of Office Manager for the Friends Foundation to the delight of all! It was a logical step as she was already performing most of the needed tasks. The FF will pick up her salary. We are also in the midst of recruiting for a library aide III-primarily in support of the DES office, but this person will also assist in other database maintenance issues, such as the Community Information database, and in miscellaneous clerical tasks for Public Services as well as the DES office under Chris' supervision.

Initial steps on the recruitment for the vacant mid-manager position in DES have been taken. It will stay a mid-manager position with some changes in responsibilities.

Evelyn Yee handed in her resignation effective September 10, 2004. Evelyn has worked for GPL for 10 years in a part time capacity. She finished up her Masters degree last December and now has accepted a full time faculty librarian position with Azusa Pacific University. Now we have a close link with that library and campus! We will miss Evelyn, as will our public, however it is nice to know she is still nearby!

The library has relied on trustys from the police department for as many years as anyone can remember. The supply has 'dried up' and now we will have to start paying for extra maintenance service-to start with having the trash emptied once a day. The trustys helped with set up and break down of Bidwell as well as many day to day issues. The long term repercussions of this situation will become clearer as we move down this path. At this time we have added 6 days of trash service to our Mr. Scrub contract for an additional \$390/month. The City Manager has been made aware of this.

Director

Between the Plaza project, the Merida situation, staffing holes and filling in with the DES/FF needs I seem to be busy putting out fires quite a bit lately! I deeply appreciate the way our staff has stepped up to help during these stressful times of staff vacancies and maternity leaves, capital projects and loud noises and a lot of confusion! They are the reason this library is so loved in the community and it is in times like these that they prove themselves to be extraordinary city employees internally as well as externally.

Staff has requested more individual time to talk with me, so I am trying to work out individual lunches with them. So far I have only managed to get in one lunch however I will continue to schedule them as I can.

There was a half day follow-up MAP session with all department heads on September 16th. Fortunately it was here in City Hall and did not require driving back down to Newport Beach. It was the first time this group has gotten together to discuss next steps using the MAP process and its application to the City of Glendora.

I will be attending the LAMA (Library Administration and Management Association) national institute on leadership in Palm Springs in mid-November. It runs Nov 18-21 and I have already made reservations. It will be one of the few times I have been able to get out and network with my colleagues other than at MCLS meetings since I started here at Glendora and I am looking forward to it.



MCLCS

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Monterey Park
Oxnard
Palos Verdes
Pomona
Redondo Beach
San Marino
Santa Fe Springs
Santa Monica
Sierra Madre
Signal Hill
South Pasadena
Thousand Oaks
Torrance
Whittier

September 10, 2004

Ms. Pam Vermons
448 Highland Dr.
Glendora, CA 91741

Dear Ms. Vermons:

On behalf of the Administrative Council of the Metropolitan Cooperative Library System (MCLS), I would like to welcome you to the System Advisory Board (SAB). Your term of office will expire on June 30, 2006.

In lieu of holding separate meetings of the System Advisory Board, SAB members have been invited to attend the MCLS Administrative Council meetings being held on Thursday, September 23, 2004 at the Redondo Beach Public Library, 303 N. Pacific Coast Highway and on Thursday, May 26, 2005 at the Torrance Public Library, 3301 Torrance Blvd. The September meeting will include an orientation for SAB members. The May meeting is an important meeting that includes approval of the budget and Plan of Service for the following year. The meetings usually begin at 10 a.m.

Enclosed with this letter is an Advisory Board Member Profile Form. Please fill it out and return it to MCLS Headquarters in the envelope provided.

I look forward to meeting you and working with you on the System Advisory Board.

Sincerely yours,

Barbara S. Custen
Executive Director

Enc

Robin Weed-Brown

Evelyn Shimazu Yee
114 N. Glendora Ave. Suite #107
Glendora, CA. 91741

Ms. Robin Weed-Brown
Ms. Carolyn Thomas
Library Board and Library Staff
c/o Glendora Public Library
140 S. Glendora Ave.
Glendora, CA. 91741

August 26, 2004

Re: New Full-Time Position at APU

Dear Robin, Carolyn and Library Board and Staff,

I have accepted a new full-time Faculty Librarian position at Azusa Pacific University which will begin as of September 1, 2004. I will to continue work at Glendora PL part-time until September 10th which will be my last working day.

Making the change to leave the Glendora Library staff and patrons brings many mixed feelings. Although I am elated to join the ranks of full-time faculty status at APU, I will deeply miss the staff and patrons of the Glendora Public Library, the public library mission, and the library which has been my "library home" for over a decade.

This new position will offer me the full-time employment which I have been seeking and some wonderful opportunities to participate in library instruction, in the development of programs in the field of Information Literacy, and international endeavors of the university. I will be able to do this along side many colleagues who have a mutual shared vision.

Because APU is just down the road, this is of course is not a final good-bye. I consider us all part of the shared Glendora / Azusa library community. I hope you will come by APU to visit as I also plan to do at Glendora PL. My very best wishes to each one of you.

Yours in libraries,


Evelyn Shimazu Yee

Library cards for students

Tuesday, August 24, 2004

By Marilyn Dubil (marilynd@morganhilltimes.com)

Library cards, Coyote Valley and the new Sobrato High were the hot topics at Friday's meeting of the City/School District Liaison Committee.

Committee members - School District Trustees Shellé Thomas and Mike Hickey and City Councilmembers Steve Tate and Larry Carr, plus members of the city staff and district staff - voiced their approval of a program to put library cards into the hands of K-3 district students.

The Morgan Hill Library, in conjunction with the city and the School District, is launching a community literacy program in September, said Roseanne Macek, the children's program librarian for Morgan Hill.

Funded by a \$13,000 grant from Mervyn's, fliers will go out to all K-3 students in the district inviting them to get a library card and offering prizes to students who do, as well as K-3 students who already have a card and come into the library.

Also on a back-to-school note, committee members were told by Morgan Hill Police Department Interim Chief Bruce Cumming that officers would be out in force around district schools next week and the following week, hopefully getting the message out to parents and students about safety around the schools.

MHPD Lt. Joe Sampson also announced that Officer Max Cervantes would serve as a School Resource Officer, or SRO, for the new Sobrato High and Britton Middle, and Officer Erin McNish will serve as SRO for Live Oak High and Central High.

Officer Andrew Jackson, formerly the SRO at Live Oak, will not be coming back from a job-related injury, Sampson announced.

The proposed development of Coyote Valley was another item of intense interest for committee members.



Marilyn Dubil is a reporter at the Morgan Hill Times. She covers most local School District issues.

■ In Memoriam ■

• **PETER GRAHAM**, university librarian and professor of English at Syracuse University, has died after a struggle with cancer. He worked at Syracuse since 1998 and from 1987 to 1998 was associate university librarian for technical and networked information services at Rutgers. Graham served two terms as an American Library Association councilor. In 2002 he became a member of the steering committee of the Coalition for Networked Information. He published on issues of scholarly preservation, digital library requirements, and the necessity of change within research libraries.

retirement in 1977, she announced a bequest of what UNT officials called "a modest sum" to endow an SLIS faculty position. Upon her passing in 2002, her gift had grown to \$2.28 million. She designated the money to create up to six professorships to attract and retain the best quality SLIS faculty. Recipients will use the funds to supplement research, travel for professional enrichment, and add to their salaries. "This bequest will allow the school to achieve a new plateau of excellence," said Philip Turner, UNT vice provost for learning enhancement and former dean of the library school. "Through her generosity, Dr. Kennerly will impact generations of library and information science students."

Currently, there is a critical shortage of certified and trained children's librarians within Texas, with more than half of the positions going unfilled, reports UNT. Kennerly's professorships will address this growing need.

Kennerly taught children's and adult reading as well as library administration courses at UNT from 1951 until 1977. During that time she also directed institutes for the advanced study of school librarianship, funded by the U.S. Office of Education. Kennerly's research and writings are considered a required staple for those studying children's literature. She was an outstanding teacher as well as a

demanding one who earned the highest regard from all of her students, said Turner.

"Every Kid a Card" Campaign Attracts Sponsors in Ottawa

The Ottawa Public Library (OPL), Ontario, Canada, has launched its "Every Kid a Card" campaign, which encourages every child in the city under the age of 16 to get or renew a library card. Sponsors, including Staples Business Depot, city hockey team Ottawa 67, the Canadian Space Agency, and Pizza Pizza, will play an important role. Said Astronaut Steve MacLean, "It is an honor to champion the 'Every Kid a Card' campaign. With a library card among their school supplies, students and families have access to a key portal to science and discoveries about space. By encouraging youth to reach out for knowledge, Ottawa libraries are helping prepare our next space generation."

The campaign, running from August 13 to September 26, features discount coupons and more from sponsors. Staples is offering school supply discounts, Ottawa 67 has two-for-two game tickets, and Pizza Pizza is donating food. School classes that reach 100 percent participation could win a visit by some Ottawa 67 players or MacLean, as well as pizza parties.

The coupons are part of the "Every Kid a Card" packets available at every OPL branch. Also included is information about special library orientation visits beginning August 1 and lasting throughout October. Each branch will schedule sessions to help children learn about programs and services.

Ottawa has the largest bilingual (English/French) collection in North America, with more than five million visitors each year, and a circulation that reaches almost nine million items annually.

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COMMENTARY

Libraries, Society's Jewels, Merit More Public Funding

By Kevin Starr

Kevin Starr, professor of history at USC and state librarian emeritus, is author of "Coast of Dreams: California on the Edge, 1990-2003" (Alfred A. Knopf, 2004).

September 9, 2004

As far back as ancient times, historian Lewis Mumford tells us, people in cities chose to remember through archives and library collections. From this perspective, libraries represent an act of memory as old as the city itself. The poet John Donne once wrote that love "makes one little room an everywhere." In similar fashion, each public library makes its city or town or suburb, no matter how small, an "everywhere." If we had only our local library collection, we could reconstruct the long and arduous struggle for meaning and the celebration of life that have constituted the human journey. Libraries, then, are civilizations made accessible.

Whether it be a children's collection, an archival collection, printed books, periodicals or the Internet, the library brings to the user the tools through which he or she can navigate a world of information.

Libraries, finally, are government agencies, among the most efficient. They make up a small percentage of a government's total budget but yield — so surveys have shown — the highest levels of taxpayer satisfaction.

In 2000, California voters passed Proposition 14, authorizing \$350 million for library construction. Because the measure's provisions leveraged an additional \$150 million from the state (the state providing two-thirds, the local community one-third), the total fund came to half a billion dollars, the single-largest public library construction program in U.S. history. In short, even during economic hard times, Californians still believed that public libraries were crucial to their communities.

On Sept. 14, San Diego County will dedicate the first library to be constructed with these funds — the Julian Library. It came in on time and on budget, the first of more than 30 libraries scheduled to be built over the next decade.

During my 10 years as state librarian, I had the responsibility of promoting the passage of Proposition 14 and, once it was passed, organizing and implementing the grant program. As generous as the half-billion-dollar fund was, it represented a mere quarter of the actual construction needs of the state. This fall, the third cycle of grants will be awarded. Unfortunately, there is slightly less than \$80 million remaining for nearly \$500 million of unmet need.

Survey after survey has revealed that every community in California values its libraries as one of its primary communal assets. Over the last decade, it has been my privilege and pleasure to be present when public libraries were dedicated. The joy, the sheer pleasure — almost physical in its vibrancy — of these events spoke to the enduring importance of public libraries as icons of communal identity.

The governor and the Legislature are talking about a new library bond act, one that would address the \$500 million in unmet library construction needs. Julian is a small community in rural San Diego County, but it represents a big idea. Large or small, our California communities — and the libraries that serve them — represent the full richness and the long and glorious struggle of human achievement. That, truly, is worth supporting with our public money and our loyal assent.

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Glendora Public Library Summary Data for August 2004

	Last YR Month	This YR Month	Percent Change	Last YTD	This YTD	Percent Change
<u>SERVICE CONTACTS</u>						
I.7 Hours Open	237	244	****	481	455	-5%
A. Library Visitors	22,361	22,445	0%	55,908	48,652	-13%
A.2 Visitors per Hour	93	92	-1%	113	105	-7%
C. Community Contacts*	91	137	51%	296	2706	814%
TOTAL SERVICE CONTACTS (A+B+C)	22,452	22,582	1%	56,204	51,358	-9%
<u>KEY SERVICE INDICATORS</u>						
1. Total Registered Borrowers	—	—	—	42,003	46,133	10%
1.2 Library Cards Issued	381	363	-5%	777	692	-11%
2. Items Loaned	34,529	32,649	-5%	76,596	66,243	-14%
2.1 Items Loaned per Hour	146	134	-8%	159	147	-8%
3. Requests for Information	4,531	2,724	-40%	9,626	6,031	-37%
C.5 Presentations, Community & Special Events	2	1	-50%	4	21	425%
C.6 Presentations, Community & Special Events - Attendance	66	56	-15%	222	350	58%
E. Total Computer Usage	3375	22974	581%	6,782	35,673	426%
4.9 Children Attending Programs	886	0	-100%	2,101	402	-81%
E.5 Library Home Page Views	1,663	1,749	5%	3,508	3,551	1% ***
<u>SPECIFIC SERVICE INDICATORS</u>						
<i>(included in above totals)</i>						
A.4, A.6 Total Forum Attendance	700	55	-92%	2180	1905	-13%
3.3 Fax, Mail & E-mail Requests for Information	16	6	-63%	26	12	-54%
3.2 Telephone Requests for Information	213	208	-2%	455	402	-12%
3.1.3 Percent of In-Person Questions - Complex Questions	115	101	-12%	228	170	-25%
4.1 Children's Requests for Information	617	447	-28%	1,594	1,404	-12%
D.1 Literacy Students Served (Currently Active)	21	7	-67%	43	18	-58%
D.2 Literacy Hours Tutored	36	24	-33%	74	49	-34%
E.2 Internet Users	2660	3114	17%	5,389	6,059	12%
E.3 Electronic Resources Users	706	1003	42%	1,352	1,556	15%
E.4 Web Links Collection Views	8,045	18,843	134%	17,227	34,371	100%
F.2 Volunteer Hours	22	407	1748%	808	1,045	29%
G.1, G.2 Fines/Fees & Vending Fees Collected	\$5,053	\$5,914	17%	\$10,876	\$10,108	-7%
H.1 Items Owned (snapshot)	—	—	—	130,426	139,521	7%
I.6 Percent of Collection Overdue (snapshot)	4%	4%	0%	—	—	—
2.3 Percent of Collection Checked Out (snapshot)	26%	23%	-3%	—	—	—

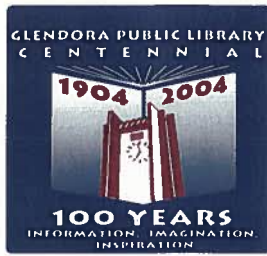
* New statistical data being collected starting March 2000

**YTD figures represent annual average visits per hour

***City does not default to the Library's Web Links page, consequently numbers are lower and software changes are counting differently

****Library only open for one week in December-safety retrofit

We are monitoring new system data and these stats are subject to verification.



Glendora Public Library Events

September 2004

22 Glendora Day at the LA County Fair

October 2000

9 10-5:30 Celebration of the Mayan People
14 3:30 Creepy Cuisine
18 7:00 pm Library Board Meeting
21 3:30 Creepy Cuisine
27 7:00 Spooky Stories Under the Stars
28 3:30 Creepy Cuisine
26, 27, 28 Trick or Treat for Story Time
30 10-3 Railroad Expo

November 2004

1-6 Teen Read Week
8 7:00 pm Books Alive! Discussion Group: *The Power and the Glory*,
by Graham Greene
10 7:00 pm An American in Love with His Country-Bruce Sievers
11 Library Closed- Veterans Day
24 PJ Storytime Cancelled-Library closes early.
25-26 Library Closed-Thanksgiving Holiday

Ongoing Events

- "Time for Tykes" for preschoolers-Tuesday & Wednesdays 10:30 a.m.
- "Family PJ Story Time" - every Wednesday - 7 pm
- The third Wednesday of every month is **craft night** at "Family PJ Story Time"
- "Mother Goose Story Time" for infants & toddlers- every Thursday 10:30 a.m.

Community Outreach

- Babies, Books and Bibs/Family Literacy Outreach, 1st Thursday of every month, Foot Hospital
- Born to Read, 2nd Thursday of every month during school year, Whitcomb High School

Foundation Executive Board Meeting

October 8, 2004 @ 7:00 a.m. Library - Main Floor

Foundation Quarterly Board Meeting

October 19, 2004 @ 7:00 a.m. Library – Bidwell Forum