

# WELCOME TO YOUR NEW WATER STATEMENT

The new statement is designed to quickly present more details and the information you need to better understand your water services and charges.

## UNDERSTANDING YOUR BILL:

- A. Account Information:** Customer name, account number and billing and due date.
- B. Usage:** Customer address meter ID, previous and current read and date of read, and current usage/ unit.
- C. Account Summary:** Status of account balance and payment history showing prior balance, payment, and any past due balance.
- D. Current Activity Detail:** Current charges are detailed by each rate type and the related calculation. The new statement format allows for breaking out the information in more detail. Additional information explaining the rate types is located on the back of the bill.
- E. Chart:** The chart compares prior year usage (gray) and current year usage (blue). It also includes the average daily usage for this period (in gallons). The average daily usage in gallons allows for easier customer water conservation monitoring.

YOUR WATER ACCOUNT INFORMATION

CUSTOMER NAME	SERVICE ADDRESS	ACCOUNT NUMBER	BILL DATE	CURRENT BILL DUE DATE	
CITY OF GLENDORA	116 E FOOTHILL BLVD.	123456789-01	07/30/2020	09/10/2020	
METER ID - DIAL #	PREVIOUS READ DATE	PREVIOUS READ	CURRENT READ DATE	CURRENT READ	USAGE/UNIT
56000000-1	05/25	5977	07/20	6058	81

YOUR ACCOUNT SUMMARY

Previous Balance	\$273.96
Payment Received (Thank you)	\$-273.96
<b>PAST DUE BALANCE</b>	<b>\$0.00</b>

CURRENT ACTIVITY DETAIL

CURRENT CHARGES	TOTAL
Uniform Base Charge 1 In	\$216.12
Tier 1: 67 @ 2.72	
Tier 2: 14 @ 3.08	
Energy 1 In Zone 2	81 @ 0.36    \$29.16
Purchased Water Charge 1 In	14 @ 2.18    \$30.52
Readiness To Serve 1 - Flat Rate	\$113.80
<b>CURRENT CHARGES</b>	<b>\$389.60</b>
<b>Total Amount- DUE DATE 9/10/2020</b>	<b>\$389.60</b>

YOUR BI-MONTHLY USAGE (IN UNITS)

1 unit = 100 cubic feet = 748 gallons  
Average Daily Usage This Period: 1,082 gallons

MESSAGE CENTER

This is a test!

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT

**City of Glendora**  
116 E. Foothill Blvd.  
Glendora, CA 91741-3335

GDR1202C AUTO SCH 5-DIGIT 91740  
7000000000 00 0001 0720 770/1

ACCOUNT NUMBER: 123456789-01  
SERVICE ADDRESS: 116 FOOTHILL BLVD.  
BILL DATE: 07/30/2020  
DUE DATE: 09/10/2020  
**TOTAL AMOUNT DUE: 389.60**

**TOTAL AMOUNT IF PAID AFTER 9/10/2020: 428.56**  
AMOUNT PAID:

\*AUTO PAY - DO NOT SEND PAYMENT\*

- F. Message Center:** Read this section carefully as important messages from City of Glendora will be posted here.
- G. Remittance Section:** The bottom portion of statement must be remitted whether paying by mail, drop box or in person. If you signed up for auto pay, no action needed.

