

**AGENDA**  
**CITY OF GLENDORA**  
**LIBRARY BOARD OF TRUSTEES – Regular meeting**

**Library Bidwell Forum**

**September 18, 2006**  
**7:00 p.m.**

The public is invited to address the Library Board on all items on the agenda or on any library matter not on the agenda. Comments may be given when any item is scheduled for consideration. Each speaker is requested to limit comments to three minutes. The Board President may limit redundant comments.

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Library Secretary at (626) 852-4891. Notification 48 hours prior to the meeting will enable the Library to make reasonable arrangements to ensure accessibility to this meeting.

**1. CALL MEETING TO ORDER**

**2. PUBLIC COMMENT PERIOD**

*Anyone wishing to address any Library matter that is on the agenda or not on the agenda may do so at this time. No action will be taken on items brought up at this time*

**3. ADOPTION OF AGENDA**

*Possible motion to revise order of business or other*

**4. CONSENT CALENDAR**

**4.1 Minutes of meeting of August 21, 2006- action item**

**5. REPORT OF LIBRARY DIRECTOR**

*Written report attached. Additional items may be reported by the Director such as: City, MCLS, State Library and legislative activity. No action will be taken on any items brought up at this time*

**5.1 Summer Reading Clubs Wrap Up**

*Carolyn Thomas to present*

**6. UNFINISHED BUSINESS**

**6.1 Library Board Goals for FY 2006/2007**

*Board to review finalized Library Board goals for FY 2006/2007*

**7. NEW BUSINESS**

**7.1 Posting of Library Board Agendas on Channel 3 – action item**

*President Slakey to lead discussion*

**7.2 Holiday Hours for 2006 – action item**

*Board to discuss and affirm holiday hours for 2006*

**7.3 Library Events Calendar**

*A calendar of library or significant community events that include library staff participation. All or some of other Board members might choose to participate, no action is required*

**8. BOARD MEMBER ITEMS**

**8.1 Agenda Planning Calendar**

*Plans for future meetings to be discussed*

**8.2 Board member items**

*Announcements only—no action will be taken on any item brought up at this time*

**9. ADJOURNMENT**

CC

4.

**Consent**

**Calendar**

CC

CC

Minutes  
**CITY OF GLENDORA**  
**LIBRARY BOARD OF TRUSTEES – Regular Meeting**

Library Bidwell Forum  
140 S. Glendora Ave, Glendora CA 91741

August 21, 2006  
7:00 p.m.

The Regular Meeting of the Glendora Library Board of Trustees was called to order at 7:05 p.m. by President Sylvia Slakey.

Board members Present: Sylvia Slakey, Mike Conway, James Theel

Board Members Absent: Doug Hodson, Don Fields

Staff Present: Robin Weed-Brown, Library Director; Elke Cathel,  
Administrative Assistant;

**2. PUBLIC COMMENT PERIOD**

There was no public to comment.

**3. ADOPTION OF AGENDA**

There were no changes to the order of the agenda.

**4. CONSENT CALENDAR**

It was MSC (Conway/Slakey) to approve Minutes of meeting of July 17, 2006.

**6. REPORT OF LIBRARY DIRECTOR**

President Slakey thanked Theel for his hard work and excellent leadership during the past year as Library Board President.

Weed-Brown reported that staff is moving forward with the remodel. The planter was demolished, and matching carpet remnant was installed to cover the area. The shelving is on order and scheduled to be installed the end of September. The new tech center furniture will be purchased shortly. Staff is also researching furniture for the reading area. A glass front door has been installed upstairs for the new Friends Foundation bookstore. Theel commented that the library looks bigger without the planter.

Weed-Brown reported that an interactive employment kiosk will be installed this week near the current career and information table. She stated that it is an internet-based, closed system. It is sponsored by the LA Newspaper Group and companies who submit ads. There is no cost to the Library for this kiosk, as all supplies and maintenance are provided. Weed-Brown stated that patrons can search for jobs, which are updated daily, print job descriptions and apply for jobs using the touch screen. Weed-Brown pointed out other features, such as the applicant receiving verification of delivery of the application and the possibility of submitting an application in English or Spanish. Questions were raised whether people will use the kiosk and its visibility on the library floor. Weed-Brown assured the Board that PR will be done to promote this new service. Staff will monitor what kind of interest is generated. She added that the

same job kiosks are at Citrus Job Center and Pomona Public Library and are heavily used.

Weed-Brown stated that the internal recruitment for the Library Aide II position opened Friday, August 18 and will close August 25. Jill Kinnoin, new library Page, started today.

Weed-Brown reported that one of the Centennial Exhibit panels was offered to the Glendora Women's Club, which gladly accepted it. The Glendora Women's Club will be celebrating their 100<sup>th</sup> anniversary in 2008 and Weed-Brown offered the Library for one of their celebration events. She does not have any specific details yet as to when the event will take place or what type of event it will be.

Weed-Brown stated that the Cinderella fundraiser's net income was approximately \$2,000. Theel asked whether this fundraiser is considered successful for a first time fundraiser. Weed-Brown stated that the Friends Foundation had hoped to attract young families, yet there were mostly grandparents with grandchildren. Foundation staff and Foundation Board members will evaluate this fundraiser to decide how to proceed.

Theel asked about the DAR's genealogy collection. Weed-Brown provided background information and explained that the DAR wants to relocate their genealogy collection, which is currently housed in the basement of their headquarters, for fear of it being damaged. Weed-Brown cited several reasons for the Glendora Library declining to house the collection, such as it being too large for the library and genealogy not being a significant area of interest, based on the recent strategic planning process. Conway commented that referring DAR to Citrus College was a good suggestion. Theel commented that APU has no space.

Conway stated that he would like to view the archived InfoPeople web cast on the perceptions of libraries. Weed-Brown offered to set up a computer in the library. She added that there will also be one more showing for staff. Some discussion ensued on how to raise people's awareness of available online library services. Theel suggested highlighting new databases on the library's new web site, as well as highlighting the library's online services by handing out bookmarks at Glendora schools. Weed-Brown anticipated a soft opening of the new web site towards the end of this month. She added that expanding PR is one of the library's goals this year, together with expanding outreach to schools and using Channel 3 for promotions.

Weed-Brown pointed out that Larry Cox, the City's Communications Manager, left the City of Glendora. The position has not been filled yet.

Theel asked about staff's reaction to the article on cell phones in the library. Weed-Brown noted that the issue has not been discussed with staff since distributing the article at the August All-staff meeting, where it received a mixed response. Weed-Brown stated that people can be loud when talking on cell phones and ring tones in the library can be disturbing. However, cell phones are becoming a multi-purpose tool. Weed-Brown stated that this will be an ongoing discussion, as some staff members do not want them while others see the need to change. Theel mentioned the possibility of text messaging people about holds and overdues in the future.

Theel stated that Weed-Brown did an excellent job of summarizing and touching all the high points in her monthly newspaper article.

**6. UNFINISHED BUSINESS**

**6.1 Library Board Goals for FY 2006/2007**

Slakey stated that the Library Board goals should include speaking about upcoming library events at the City Council meetings, meeting one-on-one with City Council, continuing to share information with the Friends Foundation, as well as continuing the discussion on new ideas and outreach. Some suggestions for outreach included handing out bookmarks and posting the Library Board agenda on Channel 3. Slakey added that a hand-out will be prepared before the Trustees meet one-on-one with City Council to make sure information will be shared consistently. Slakey stated that she will create a list of the goals that were discussed.

Slakey suggested attending a staff meeting within the next few months to let staff know that the Board appreciates their efforts and to thank them for their patience throughout all the recent changes.

The Board stressed the importance of Friends Foundation members and Library Trustees attending Library programs. Conway asked if there is a limit on how many Friends Foundation members can attend an event. Weed-Brown responded that they do not fall under the Brown Act as they are not a government agency; therefore there is no limit.

Conway questioned the effectiveness of the individual meetings with Council members. He stated that not all Library Trustees have equal input and impact with all Council members, especially if there are personal differences. He suggested that every Board member meet with every Council member. Some discussion ensued and it was decided to proceed as in the previous year, with every Board member meeting with one City Council member.

**6.2 Election of MCLS-SAB Representative – action item**

Slakey stated that Pam Vermons is not interested in being the SAB representative this year. Slakey opened the nominations for SAB Representative. Theel nominated Don Fields as SAB Representative.

**It was MSC (Theel/Conway) to close nominations and Don Fields was elected SAB Representative.**

**7. NEW BUSINESS**

**7.1 NJD Literature as it pertains to the Library – action item**

Slakey stated she was concerned about misleading statements made in recent pro Measure A promotional pieces, in which possible improvements to the Library were implied as a benefit if Measure A is passed by voters. Slakey stated that no one had approached the Library or the Library Board regarding these alleged improvements. All

of the library's needs have been funded through either the City or the Friends Foundation. Slakey offered to speak at tomorrow's City Council meeting on behalf of the Library Board of Trustees to refute these statements. She felt it was important to make it clear to Glendorans that NJD's statements as they pertain to the library are false and misleading.

The Board reviewed and discussed a hand-out prepared by Weed-Brown, which could be used as a starting document for a letter to the newspapers, as well as speaking points at the City Council meeting. Theel suggested adding the specific amount that the Friends Foundation has given to the library up to this date, as well as listing the HVAC as part of the improvements to the Library. The Board agreed that a letter should be submitted to the local newspapers.

**It was MSC (Theel/Conway) to support Slakey in speaking before City Council on behalf of the Library Board of Trustees regarding misleading statements pertaining to the library listed in NJD's promotional pieces, as well as sending a letter to the local newspapers.**

7.2 Revised Library Statistics

Weed-Brown stated that the library tracks many statistics every month and usually a one page summary is provided in the board packet. The full statistics report has been reorganized, with some statistics being deleted and some added for state reporting purposes. With the statistics report being reorganized, the summary page has changed as well.

Weed-Brown asked the trustees whether they would like to see the summary sheet or the complete set of statistics, and how often they would like to see them. Theel and Conway both stated that they would like to see the summary sheet on a monthly basis. Theel commented that the library keeps track of many statistics. He added that it is interesting to see how the collection is broken down by Adult, Youth and AV.

Weed-Brown pointed out that library home page statistics are still being tracked due to the library's pending web page redesign.

7.3 Library Events Calendar

The Board reviewed the events calendar. Slakey pointed out the next Books Alive! discussion on September 11. Weed-Brown stated that staff is invited to dress up as part of the Pirate's Day Celebration. There will also be a contest and treats. Weed-Brown pointed out that the Library's blood drive will be held September 20<sup>th</sup> and she asked the Board members to promote the event when they are out in the community.

**8. BOARD MEMBER ITEMS**

8.1 Agenda Planning Calendar

The Board reviewed the agenda planning calendar. Weed-Brown summarized that the library board goals and the Summer Reading Club wrap up will be on next month's agenda. Theel pointed out that Board meeting dates for January and February were changed due to holidays.

8.2 Board Member Items

Theel stated that recently he was at the library before it opened. He was amazed at the line of people waiting for the library to open. It seems to be busier all the time. Theel added that once the new tech center is done, the main floor will look very nice.

There being no further business, meeting adjourned at 8:37 p.m.

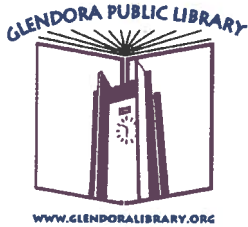
Respectfully Submitted,

Robin Weed-Brown, Library Director

\*The above minutes are subject to the Library Board's additions or corrections and final approval.

**5.**  
**Report of**  
**Library**  
**Director**





Glendora Public Library  
(626) 852-4891

140 S. Glendora Ave.  
library@glendoralibrary.org

Glendora, CA 91741

## MEMO

To: Board of Library Trustees  
From: Library Director  
CC: City Manager  
Date: September 18, 2006  
Re: Director's Report

---

### Community

We kicked off our Smartest Card campaign on Set. 1. Our patrons can turn in their old library cards and get a new one that comes with the key chain version as well. We are also offering email notification on holds and overdue materials starting this month. Patrons will be asked by staff know if they prefer this method over receiving a phone call and verify their email address. This can be handled when they check materials out or at any time.

The Development staff had a terrific Estate Book Sale on Friday and Saturday, Sept. 8-9<sup>th</sup> in Bidwell Forum. The estimated revenue is \$1400.00. Some items were pulled and added to the library's collection, and I know personally, a few of us added to our own collections.

In our efforts to continually improve the library experience for our visitors, free magnifiers for enlarging print have been ordered for library patrons. We hope that this will allow patrons that may have forgotten their reading glasses, or when looking at small print, to still enjoy and have a successful time while in the library.

New bookmarks sporting our new web URL are here and will be used as give-aways to promote our new website. The bookmarks are in the shape of the @ symbol and say "Log on @ Glendora Public Library [www.glendoralibrary.org](http://www.glendoralibrary.org). And speaking of our new website, a soft launch will be accomplished by the end of this week. There are still areas in need of further development, but we wanted to get it out as the redesign has taken much, much longer than anticipated.

Pirates Day is scheduled for September 19<sup>th</sup>. Stories will be read every hour, costumes encouraged and a fun day should be in store for both kids and staff.

Gaetano Abbondanza and I will be promoting our Business Decisions database at the Glendora Rotary meeting on Sept. 19<sup>th</sup> as well. Gaetano has also sent letters to the business and economics departments at APU and Citrus College informing them of our new service and offering to demonstrate it to appropriate classes.

Saturday Sept. 23<sup>rd</sup> is our fall SAT workshop which usually has a large turnout. A second one may be scheduled in the spring as well.

The remodel is continuing. Shelving is scheduled to be shipped the week of Sept. 17<sup>th</sup>. New computer tables have been ordered from a local wood crafter. The reference desk is slated to be relocated this month.

Our new job kiosk is up and available to be used by the public. If you would like a demonstration, please let me or one of the reference staff know.

7

Promotion and sign ups for the Blood Drive for the American Red Cross on Sept. 20<sup>th</sup> are in process. People can sign up online, via phone or in the library. Promotional materials have been posted in the library, police building, city hall, and community services.

Carlos has drawn up a basic outline for the children's room expansion. He will use this to talk with Public Works on the details, like plumbing, materials costs, air conditioning, etc. Once we get some realistic numbers we can move to the next step. We will have numbers for 2 phases-the basic building is phase one and the extras we hope to include will be phase two. We will need to start discussions with City Council, Friends Foundation and others regarding this project, it's costs and possible timeline and then there will be the fund raising!

The library is well represented in the current Youth issue of the *Glendoran* magazine. Copies of those pages are attached to this report. Take special note of the entry on page 116-My Special Mom, by Dana Moskowitz, daughter of Lisa Moskowitz, one of our staff members.

### Staff

Michelle Pasillas, formerly a Library Aide I, is our new Library Aide II. Katherine Pollock and Lisa Moskowitz, formerly Pages, have been promoted to Library Aide I's.

Carlos Baffigo will be traveling to New York the first week in October to attend additional Polaris training.

Anne Pankow and Carlos attended a free workshop on Library Leadership, offered by the State Library and InfoPeople.

### Director

This year I am on both the Executive Committee as well as the Administrative Council for MCLS which means more meetings! We have been looking for a new executive director and a national search has been completed. Final candidates were interviewed in late August by the State Library and 3 MCLS committees. An offer has been made.

Don Fields is our new SAB representative for MCLS. Congratulations Don!

The Library Board's letter to the editor on Measure A funds appeared in the *S.G.V. Examiner*, B-1, Aug. 31-Sept. 6, 2006 issue, in the *Glendora Community News*, pg. 2, Sept. issue, and in the *S.G.V. Tribune* on Monday Sept. 11, pg. A14.

I have also included a brief article on RFID legislation in California. There is a concern over privacy issues if/when this tracking tag is used by government, which includes libraries.

The executive summary of a report "Long Overdue: A fresh look at public and leadership attitudes about libraries in the 21<sup>st</sup> century" is attached for your information. If you are interested in seeing the full report I have it in a PDF file or in print.

The annual State Library Statistical Report is due on Sept. 30<sup>th</sup>. Carlos is leading the gathering of statistics by staff and I can see no reason that this report would not be submitted on time, as it is every year.

I will be taking the first week off in October and going to Northern California, Roseville to be exact, to help my sister recover from a double hip replacement (both hips are being replaced at the same time!). Anne Pankow will be in charge during my absence. I will only be a phone call away.

Next board meeting: October 16, 2006.



## California Passes Bill to Safeguard RFID Privacy

The California Senate has passed legislation to ensure that any official use of Radio Frequency Identification (RFID) tags in state drivers' licenses and library cards must contain privacy safeguards. The **Identity Information Protection Act** (SB 768), which passed August 30 by a 30–7 vote, was introduced by Sen. Joe Simitian (D-Palo Alto) and will go to Gov. Arnold Schwarzenegger for signing before the end of September. The Assembly approved its version of the bill 49–26 on August 21.

The IIPA requires the California Research Bureau to conduct a study on RFID security and privacy issues and specifies interim rules for state agencies, including libraries, to follow if the technology is used before the CRB issues its report. The rules call for tamper-resistant authentication and encrypted information on the tags.

The bill also sets up a state RFID advisory board composed of government officials, privacy-rights groups, and business representatives.

Simitian said in the September 1 *Oakland Tribune* that the law is a "preventive measure. There were state agencies already starting to move in this direction" of issuing cards for various purposes, "and often enough without enough thought."

The legislation is a follow-up to a bill he proposed last year that would have placed a **three-year moratorium** on state use of RFID technology. However, the bill stalled in the state Assembly through successive amendments.

*Posted September 1, 2006.*

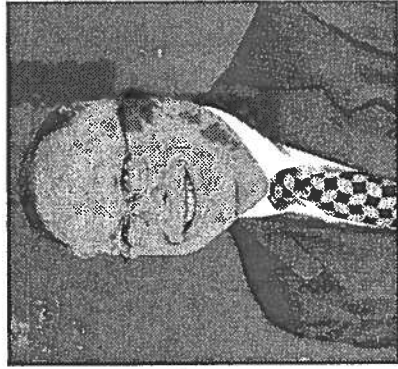
## NJD Statements False & Misleading! Court Confirms!

**W**ayne Leech, Glendora's City Attorney, called me this afternoon to tell me that Glendora is battling 1000 against Texas based developer NJD, Ltd.!

We now have six wins and no losses in court cases against NJD. (Fight on, Wayne-o!)

Los Angeles Superior Court Judge O'Brien found that NJD indeed used misleading and false statements in their ballot arguments in favor of Measure "A". The Judge ordered them stricken and the ballot will be printed without these false statements.

The language stricken as false and misleading had to do with their claim that Measure "A" would "protect the foothills and create 400 acres of permanent open space with hiking trails." Also stricken was the claim that "home development on the hillsides will be prohibited forever."



Glendora Mayor Doug Tessitor

political advertising doesn't have to be!

Count on NJD Texas to continue to do their best to scam Glendorans. They will continue to claim that NJD and some non-resident country club members care more about the welfare of Glendora than your five elected council members do. He will continue to claim that the council is seeking to protect "special interests" (that would be you, fellow residents!) and NJD is looking out for the "residents" (namely NJD and some Country Club members!) Alice is alive and well in Wonderland!

Rick Davis, said last Friday, it is... "a frivolous lawsuit and a waste of taxpayer money." "It (the lawsuit) needs denture it

newspaper ads -- we are voting on the initiative!!

NJD says they will pay \$7.6 million in fees to the city. Then they say if that is not enough the city is not managed properly.

The initiative says: (Page 41, Section 5.5) "The City and landowner *may* enter into or amend a development agreement... At this time, the *exact financing method need not be specified*; however, the City...and the property owner/developer *must mutually agree to the alternatives*." There is no requirement for \$7.6 million, or even 7.6 cents to be paid by NJD to the City. (emphasis added)

NJD says the initiative specifically states they will follow "all City requirements".

The initiative says: (Page 36, Section 4.1) "When ... the Municipal Code, City Zoning Ordinances and regulations *conflict with the intent* ... of the Initiative ... *such ... Ordinances shall not apply*." (emphasis added)

With regard to the 338 houses they want to build on the existing Golf Course, the initiative spells out development standards that are much less restrictive than current Glendora codes. But the

## Glendora Library Board Rejects Measure A Funds

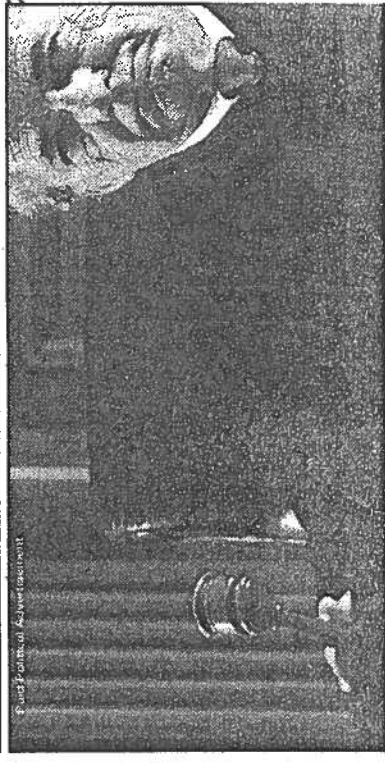
The Glendora Public Library Board of Trustees would like to go on the record regarding recent pro Measure A promotional pieces. Several of the mailers and television ads have implied benefits to the Glendora Public Library if Measure A is passed by the voters.

At no time was the library or library board in communication with NJD or other promoters of this measure. The items listed in the print pieces as possible benefits to the library are false and misleading.

The Glendora City Council has funded over \$1.8 million in library building repairs over the past few years, including seismic retrofitting, air conditioning, a new roof & plaza, and improvements in flood control and management.

The library computers, internet access and wireless communication management. The Glendora Public Library Board of Trustees would like the public to know that there is no truth in the statements made by NJD Ltd., in regards to benefits for the library from Measure A.

Sylvia Slakey  
President, Glendora Public Library Board of Trustees





**THE MAYOR'S COLUMN**  
Doug Tessitor, Mayor

One of the most frequent comments I hear when the subject of Measure "A" comes up is, "It is SOOO confusing!"

I suppose it is...precisely because the Texas based developer, NJD has spent more than \$500,000 (to date) on slick mailers and TV spots to create just that... **CONFUSION!**

In order to help clarify the issue, I would like to answer some of the more common questions below.

Before doing so however, here's some background: NJD owns 400 acres of our hillsides - 200 in Glendora, 200 in San Dimas.

They have been trying for several years to get approval to build a large number of homes on their property. The city has denied two proposals, one for 145 homes and one for 75.

NJD has sued the city five times because of this and has lost all five cases. NJD does not want to take NO for an answer - so they have sponsored this initiative to swap their property on the hillsides for the Glendora Country Club property.

If successful, they want to build 338 houses on the existing golf course and part of a new golf course in the Glendora hillsides along with country club buildings and accoutrements: tennis courts, swimming pool, parking lot, etc.

Now here are some of the more common questions and answers:

**Q: Why hasn't the City allowed NJD to do what they want?**

**A:** We have a Hillside Ordinance that is designed to maintain the natural beauty and integrity of our foothills. It prohibits grading on steep slopes, building in or near canyons and on ridgelines.

**Q: Doesn't NJD have property rights?**

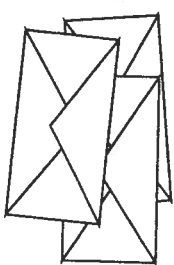
**A:** Of course they do! However, all property owners must abide by certain restrictions to avoid infringing on the rights, health and safety of their neighbors. NJD knew what the rules were when they bought the property! The courts have confirmed in five separate judgments that Glendora's requirements are appropriate.

**Q: How does Measure "A" affect the hillside ordinance?**

**A:** It would effectively repeal the ordinance on the 200 acres owned by NJD in Glendora. It would have no effect on San Dimas.

**Q: Does the initiative provide for 400 acres of "open space" where No houses in the hillsides?**

**A:** No! The Angeles National Forest...



**LETTERS**  
T O T H E E D I T O R

The Glendora Community News welcomes letters to the editor on subject of public interest. The letters must be signed and a phone number where you may be reached included for our records. The editor reserves the right to edit each submission for clarity, space and content. Send your letter to the Glendora Community News, Letters to the Editor, 352 W. Foothill Blvd., Glendora, CA 91741, or e-mail to glencommnews@adelphia.net. The Glendora Community News' opinion is expressed only in its editorials. Opinions expressed in columns, letters, and guest editorials, are those of the authors.

**Glendora Public Library Board of Trustees Responds to Pro Measure A Promotions**

The Glendora Public Library Board of Trustees would like to go on the record regarding recent pro Measure A promotional pieces. Several of the mailers and television ads have implied benefits to the Glendora Public Library if Measure A is passed by the voters. At no time was the library or library board in communication with NJD or other promoters of this measure. The items listed in the print pieces as possible benefits to the library are false and misleading.

The Glendora City Council has funded over \$1.8 million in library building repairs over the past few years including seismic retrofitting, air conditioning, a new roof & plaza, and improvements in flood control and management.

The library computers, internet access and wireless computer (wi-fi) services and support have been integrated into the City's Information Technology division. Computers are upgraded on a regular schedule, internet services have been available since the mid 1990s and wireless computer access (wi-fi) to the library's catalog and services has been available for over 2 years.

City funding, augmented by financial support from the GPL Friends Foundation, has made the Glendora Public Library a leader in innovative library services in the San Gabriel Valley.

The Glendora Public Library Board of Trustees would like the public to know that there is no truth in the statements made by NJD Ltd., in regards to benefits for the library from Measure A.

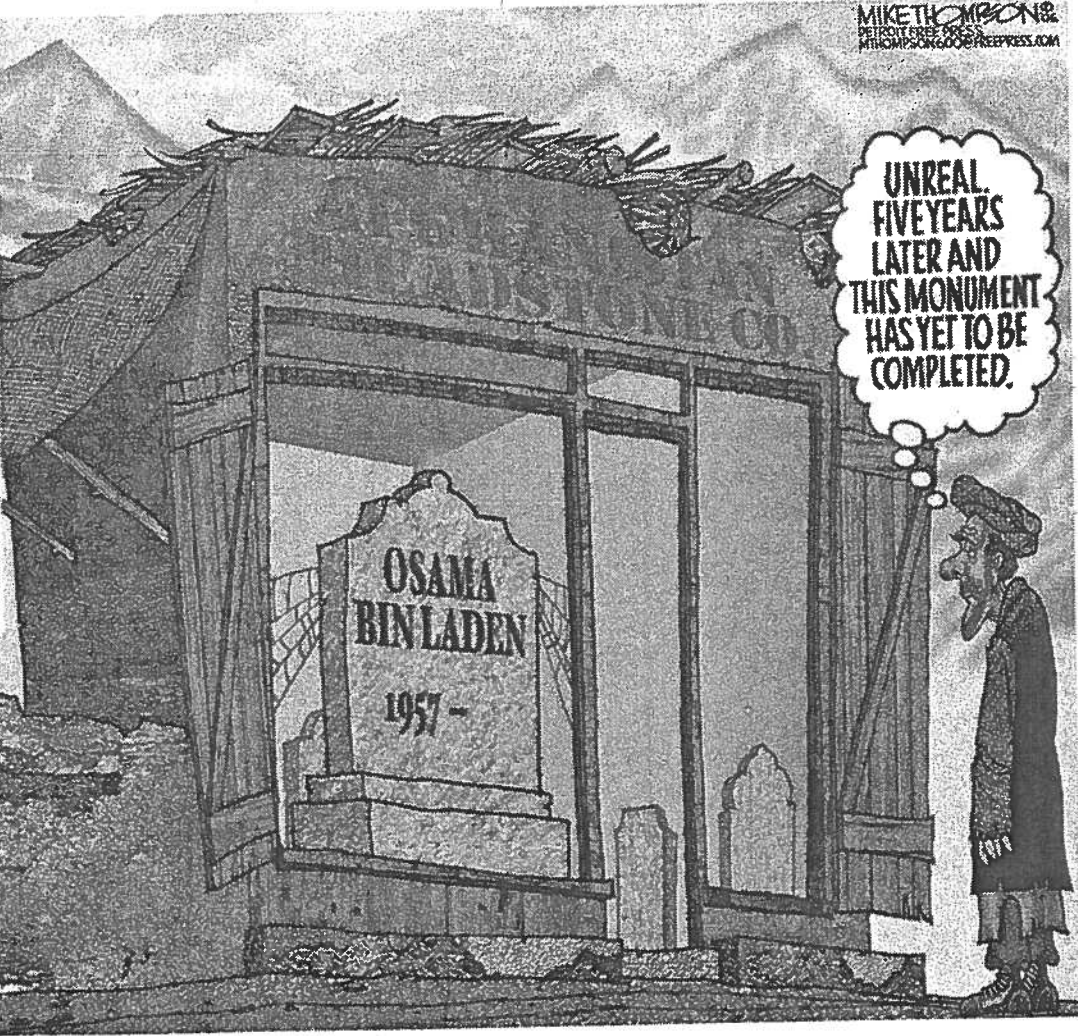
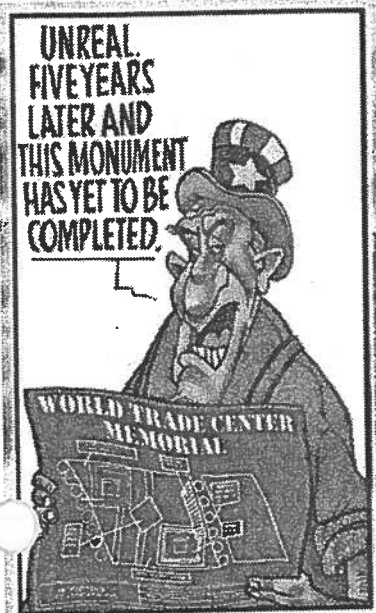
Sylvia Slakey, President  
Glendora Public Library Board of Trustees

# OPINION

Pg A14

Opinion Page Editor Steve Scauzillo ♦ (626) 962-8811, Ext. 2237 ♦ letters.tribune@sgvn.com

Monday, September 11, 2006



MIKE THOMPSON  
DETROIT FREE PRESS  
MIKETHOMPSON@FREEPRESS.COM

## Deceitful ploy

The Glendora Public Library Board of Trustees would like to go on the record regarding recent pro-Measure A promotional pieces.

Several of the mailers and television ads have implied benefits to the Glendora Public Library if Measure A is passed by the voters.

At no time was the library or library board in communication with NJD or other promoters of this measure. The items listed in the print pieces as possible benefits to the library are false and misleading.

The Glendora City Council has funded

## YOUR VIEW

over \$1.8 million in library building repairs over the past few years, including seismic retrofitting, air conditioning, a new roof and plaza and improvements in flood control and management.

The library computers, Internet access and wireless computer (wi-fi) services and support have been integrated into the city's information technology division.

Computers are upgraded on a regular schedule. Internet services have been

available since the mid-1990s and wireless computer access to the library's catalog and services has been available for over two years.

City funding, augmented by financial support from the GPL Friends Foundation, has made the Glendora Public Library a leader in innovative library services in the San Gabriel Valley.

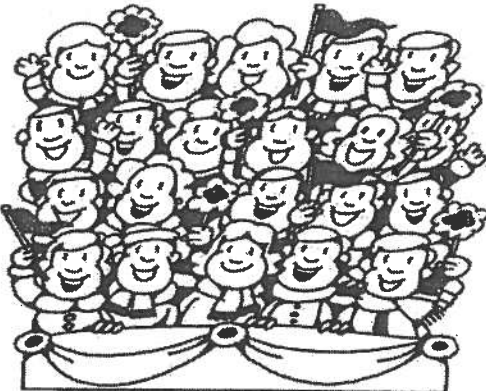
The Glendora Public Library Board of Trustees would like the public to know that there is no truth in the statements made by NJD Ltd. in regards to benefits for the library from Measure A.

Sylvia Slakey, President  
Glendora Public Library  
Board of Trustees  
GLENORA



**Boy Scouts**  
By Daniel Slifkin  
3rd Grade • Mrs. Valbuena

I'm in Boy Scouts and it is really fun. I like to go on campouts, race my pinewood derby car, and do the Rain Gutter Regatta. I also have this thing called a whittling chip. I get to use a pocketknife. I am able to do all kinds of stuff because I am a Boy Scout. Being a Boy Scout is cool!



**Cheerleading!**  
By Kaylee Wallingford  
3rd Grade • Mrs. Valbuena

My favorite sport is cheerleading. When the football team gets a touchdown, we start a cheer. I have fun when I cheer. After the game, we run to the football players and say, "Good job!" In the middle of the game, we do a dance. I love being a cheerleader.

**How I Got To Glendora**

By Liam Donnelly  
3rd Grade • Mrs. Valbuena

My dad moved to Glendora in 1979. My mom moved here in 1990. My dad migrated from Maryland. My mom immigrated from the Phillipines. My dad chose Glendora because he liked the weather and he had job opportunities. My mom moved here when she married my dad. My dad was born in Connecticut. He grew up there and in Maryland. He got tired of the snowy winters that lasted six months. He packed his bags and moved here. He met my mom and got married. They decided to settle here for good.



**My Special Mom**  
By Dana Moskowitz  
4th Grade • Mrs. Taylor



My mom is really special because she is really nice and caring. She works at the Glendora Public Library as a page. She loves it at the library. She even has perfect hours at the library so she can even pick me up after school. My mom said that she would take off work to take care of me when I am sick. That's why my mom is special.



**A New Start**  
By Carlos Machado  
3rd Grade  
Mrs. Valbuena

My family first settled in Glendora in 1970. My mom's family immigrated from Central America. They came here because they liked the many opportunities. It was a new start for my family. I'm glad they came here. I love Glendora.

# Glendora Public Library



By Arin Jayyasekara  
5th Grade • Mrs. Hubbard  
Sutherland Elementary School

As I step inside the Glendora Library, I look forward to plunging into the magical world of colorful books. I see an extraordinary amount of books inserted neatly into tall, brown shelves made out of smooth, cedar wood. I see Newberry Winner books, junior novels, and chapter books of all the colors of the rainbow. Computers are beeping noisily and some children are even doing homework. At the video corner, there are educational videos, cartoon videos, and movies for adults that are just plain boring. I pick up a book that has the exciting title of Artemis Fowl. I find a seat and make myself comfortable. I am tempted to look at the end of the book, but I hesitate. Everything that surrounds me disappears into the thin, hollow air. A huge wave of tiny words wash over me, and before I know it my nose is already inserted in the book like a key is inserted in a lock. Reading is the most magical event ever.



*Specializing in Fine Jewelry*

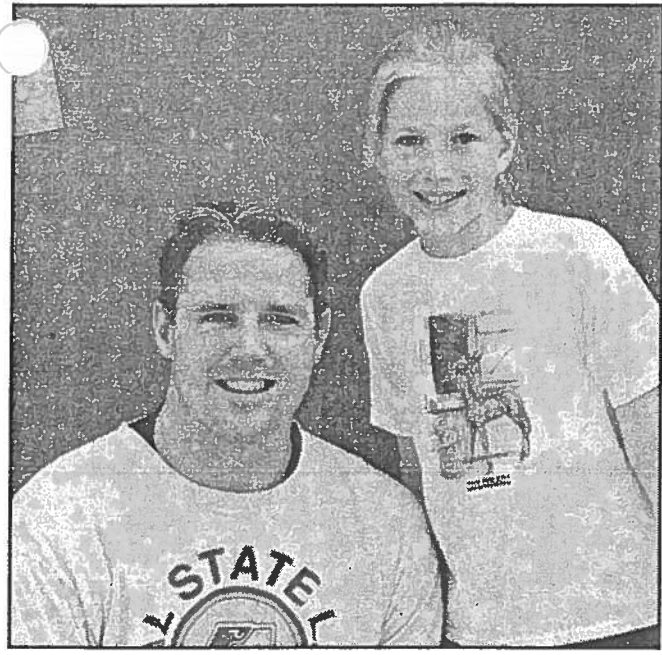
## North Hills

- Custom Design • Watch Repair
- Jewelry Repair • Stone Setting • Engraving



*Goldsmith Tony Papazoglu*

127 N. Glendora Ave.  
Glendora  
(in the village)



## Mr. Clark, My P.E. Teacher

By Erin Clark

5th Grade • Mrs. Williams • Sellers School  
Did you know that physical education is the most important thing to stay healthy? There is a teacher that goes to six schools and teaches kids how to stay healthy. His name is Mr. Clark. There isn't any teacher at any of the six schools he teaches that knows more about physical education than Mr. Clark himself. You couldn't get any better than that!

Mr. Clark teaches many things that are very interesting. He has taught my friends and me how to play softball, hockey, volley tennis, and many more interesting things to learn. Mr. Clark is very nice to everyone except for the people goof around a lot because they did not pay any attention to any of the directions.

I wish we had P .E. everyday but we alternate between music and P .E. Everyday that is P .E. for me; I look forward to getting to see my favorite P.E. teacher, MR. CLARK!

**COPIES available at**  
Classic Auto, Ellsworth's Stationers,  
Plaza Produce and Village Book or  
by calling our office (626) 335-7769.





### FAVORITE TEACHER - Ms. Fritz

By Brooke Hines  
Grade 7 • Miss Fritz

Ms. Fritz is my English teacher. I have never had a teacher that has been so organized. Everyday the kids walk into her classroom, shake her hand, pick up some papers that we will be doing in that period, and then sit in their assigned seat. All of the papers are in the order that we do them in. During class, she's always on task and very fast, so there's no time to talk or do anything in between. Every Monday we all do a backpack clean out. I believe that Ms. Fritz teaches useful information and everybody respects her. She is definitely my favorite teacher.

*Effective teachers seek feedback and consensus on their decisions and make sure that students understand.*

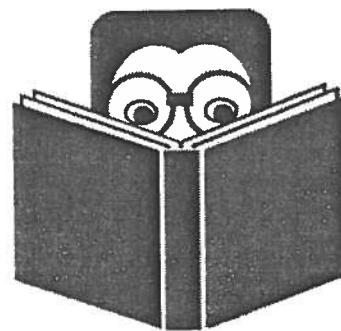
Linda Shalaway

### Colby Trails

By Andrew Alexander  
Grade 7 • Miss Fritz



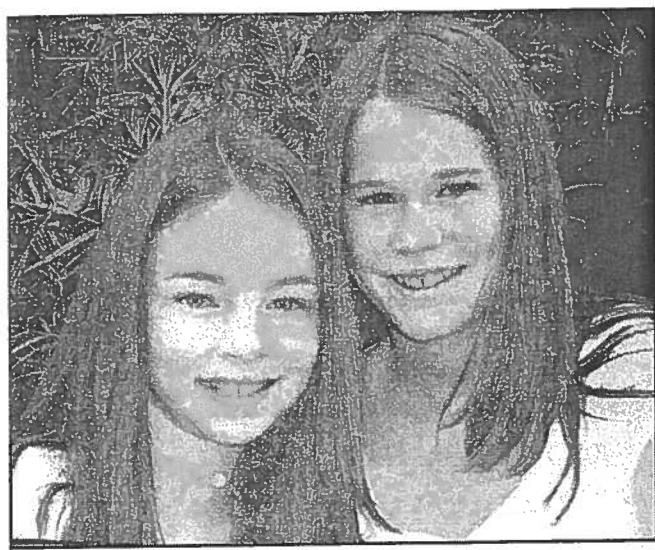
One thing I like to do with friends is go up Colby Trails and hike up the mountain. It's fun exploring and running around. It's about 2 miles with several different ways to go. The higher you go the steeper it gets. Awesome views and great shade is one of the best parts. Colby Trails is tons of fun.



### ★ GLENDORA PUBLIC LIBRARY

By Judy Mak  
Grade 7 • Miss Fritz

What's over a hundred years old, one of my favorite places to go, and has a lot of books? If you guessed the Glendora Public Library, you're right! With over two hundred volunteers, it also hosts many local events. I think it's a great place to hang out and study, or look for that elusive mystery novel. I may have not ever heard of some of my favorite novels if it weren't for the Library. It can change lives, because open books help achieve open minds. The Library, open six days a week, has friendly staff and easy-to-find, organized materials. It's no wonder that there are about a thousand visitors daily! Perhaps the best quality about this century-old library is the quantity of books ready to be checked out.



## My Friend, Genna Bowen

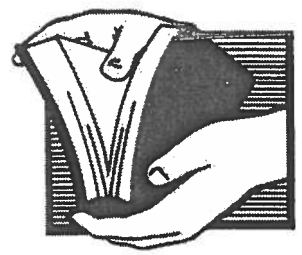
By Nattali Molina  
Grade 6 • Mrs. Jacobsen

Genna Bowen will be my friend until I am old and prune! We have so much in common. We both have brown hair, and brown eyes! We both come from a big family of six, with three girls and one boy. We both have glasses with the same prescription. We both have two cute dogs, and we both snort when we laugh, which is odd. We always eat pepperocinis and smoothies together, and go to each others houses, and have orange and lemon fights. For some unordinary reason we love to make cool

combinations of foods. Our favorite color is orange, pet is dog, movie is A Walk To Remember, favorite sport is soccer and our all time favorite food is pepperocinis! I am so glad Genna Bowen is my friend!



## GLENDORA PUBLIC LIBRARY



By Makayla Jacoub  
Grade 6 • Mrs. Jacobsen

Ahhh Finally a calm, quiet, peaceful place to kick back, relax and read a good book. That's what most people think of the Glendora Public Library as. I think of the library as an old memory. When I was only about 4 years old my grandpa used to take me to the library.

We would check out a book and I would sit in the big rocking chair on his lap and he would read to me. We would go so often that the people working in the kids department knew me very well. As I aged I signed up for the book club they held in the kids section. I read lots of books, won lots of prizes, and went to all the events that they held with my grandpa and sister.



## We really need your help Maybe we can help you We can help each other

Join other Glendora families and become a student host family through the rewarding and culturally exciting FLS International, Student Placement Program.

**Receive up to \$500 per month** by hosting a student from Asia, Europe or South America. Families will need to provide a caring and safe environment, a private room, and meals when the students are home.

**Hosting opportunities are available from one week to one year.**  
*Introduce your family to other Cultures - Call Rebecca today!*

Call (626) 852-0075 for Specific Dates and Detailed Information

3  
e  
i  
1  
y  
.  
e  
y  
i  
s  
o  
e  
s  
v



### Glendora Public Library

By Jessica Garcia

2nd Grade

Mrs. Gregus & Mrs. Zigan

Glendora is such a great place to live in. One of my favorite things to do is to go to the Glendora Public Library. I like the library because I love to read. Every three weeks I go to pick out a chapter book to read. I get a lot of other books too. When I get home I start reading right away. It is a great thing to do



### Trick or Treat

By Erin Lostigliolo

3rd Grade • Mrs. Magana

One of my favorite Glendora moments is going trick or treating with my little sister on Halloween night. All the houses are so beautifully decorated and our neighbors are so nice that make me feel that I love to live in Glendora! My sister and I always get a lot of candies and then we share them with our family.



### Glendora

By Chloe Rodriguez

2nd Grade

Mrs. Gregus & Mrs. Zigan

I like Glendora! I like it because you can go to the parks. I also like the name Glendora. I went to dance in Glendora. I did dancing there until I was 7 years old. It was fun. We had to wear a lot of costumes. My dance teacher was Mrs. Paula. She is very nice. Mrs. Paula said, "Try your best".

## Located at The Village in Glendora



Jana Jones



Serving  
The San Gabriel Valley  
Since 1959



Ken Elliott

(626) 963-6854

www.ken-jana.com



# Washington

## Elementary School

325 W. Gladstone Avenue • established 1962



Principal Mary Martinez

# LIFE IN GLENDORA

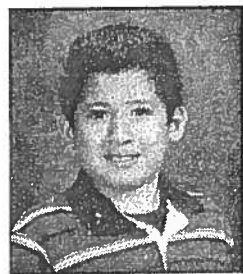


### Miss Stirrett

By Kylie Pedroza

5th Grade • Miss Stirrett

Miss Stirrett is very nice. When we are having a math lesson and if we look bored she makes it really fun. She uses funny sayings and funny words. If we are doing something right, she gives us class money or candy. Sometimes, she dances and sings to make us laugh. Whenever it is a holiday, we have a party. So if you had Miss Stirrett as a teacher, you wouldn't regret it because she is a fun, cool, and educated teacher.



### By Johnathan Macall

5th Grade • Miss Stirrett

I have three good things to say about Miss Stirrett. First, is that she is funny. She makes us laugh and she is also kind and generous to us. One example is if we are talking a lot, she will give us another chance. She is also the best teacher I have ever had. She can really explain math well. This year, I got a great teacher, Miss Stirrett.

### Washington School

By Jimmy Terry III

2nd Grade

My favorite place in Glendora is Washington School. I like it because you can read, play handball, run, and multiply. You can also play on computers and check out books from the library. You can even play kickball, dodge ball, make tessellations, and you can earn an ART-shirt. You can earn an Accelerated Math frog. These are some of the reasons that Washington is my favorite school.



### The Library

By Sarah Nguyen

2nd Grade • Mrs. Gilkinson

The library is my favorite place. You can check out books, CDs, and videos. You can go online and know how many books authors wrote. You can sit down and listen to stories and you can color. You can play on the computers. You can do crafts upstairs at a table. These are the reasons I like Glendora Library.

18

## Grandma's House

By Sofia Ramirez

My favorite place is my Grandma's house. She has a big room full of toys for me and my sisters. She has an extra bedroom for us but she really uses it for when my grandpa snores. My grandpa works in a church and sometimes he takes me there. He lets me light the candles. My grandma's house is great because she makes the best Greek Salad. That's what I like about my grandma's house.

## My House

By Emily Berry

My favorite place is my house because it has the people I love and care for in it. I admire my house because it is a home to be proud to live in. I love it a lot.

Our Family  
Welcomes  
Your Family!  
Glendora  
**WAL★MART**  
Always the Low Price  
  
(909) 592-4866  
1950 Auto Centre Dr. • Glendora  
Bring it Home to U.S.A.

## Charter Oak Baseball Park

By Brandon Turner

My favorite place is Charter Oak Baseball Park. It is fun there. You can get free ice cream if you help pick up trash in the park. You get to go on the Jungle gym. I like to go on the monkey bars and I like to play baseball.

## Glendora Library

By Carly Wells

My favorite place is the Glendora Library. It is wonderful to be there. You can play the computer games like Arthur and all that stuff. My favorite things are all the books that you can ever think of. There are books about people who went down in History like Columbus. If you want a book about plants, you can go to the Glendora Library.

## The Pet Store

By Amanda Baleno

My favorite place is the pet store. I like it because they have cute little kittens and puppies, fish and rabbits. They take good care of the animals. They let me hold them. They are very cute. I like the pet shop because it makes me feel good.

 **Carl's Pool**   
**Supplies & Service**  
*Carl & Bobbi Linderman, owners*  
**Supplies • Monthly Service • Repairs**  
Telephone: (626) 914-6342  
832 S. Grand Ave. • Glendora

# Glendora High School



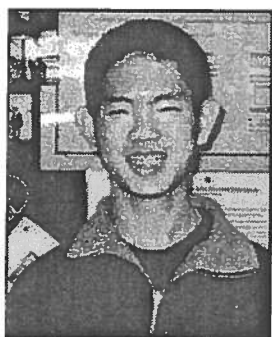
1600 E. Foothill Blvd. • established: 1959

Tartans



A Glendora High School English class attended author Firoozeh Dumas' talk and book signing at the Glendora Library. As a result, the following letters were sent to Oprah Winfrey.

## "Funny in Farsi"



**By Victor Ochikubo**

Dear Ms. Winfrey:

I am writing to you as part of a class project. We would like to recommend the book Funny in Farsi by Firoozeh Dumas as an Oprah Book Club selection. It is a truly insightful work that readers everywhere can connect with.

Funny in Farsi details Dumas's life growing up Iranian in California in the late 1970's, during the Iranian Revolution.

She writes with a light, humorous style that keeps readers laughing as they read about topics ranging from family members to memorable vacations.

She says in her book, "It is true that most people write a memoir *after* an achievement. I, however, skipped the achievement part and moved straight to the memoir." She then goes on to say that, "I truly believe that everyone has a story and everyone's story counts." The author seems like an average person, yet she manages to produce a truly compelling and heart-warming work that people can relate to.

As well as being a great read, the book discusses certain racial situations that she and her family have encountered. It also contains many valuable observations on the human situation. Exposure of this book on the Oprah Winfrey Show would greatly help to spread her ideas and values into the population in general.



**By Sophia Kefallinos**

Dear Ms. Oprah Winfrey:

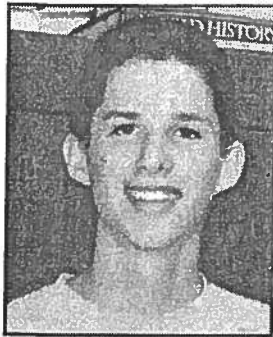
I am writing to inform you of a fabulous book that I just read called Funny in Farsi by Firoozeh Dumas. I thought that you might be interested because you often support authors and their novels by

adding them to your renowned book list, and telling people about the books on your show.

This particular memoir is about how the author, Firoozeh Dumas, grows up in America as an Iranian. She and her family come across hilarious American fads such as dieting and fast food. The novel is very relatable to people of foreign ethnicities. I enjoyed the story Dumas was telling because I feel like I am living it. Her childhood is reminiscent with my past and present. For example, like Firoozeh, I suffer from embarrassing relatives. They constantly try new things so as to fit in with the rest of America, but for some reason it never works. Dumas artfully wove the tale of family, acceptance, and love. I would definitely recommend this book to people of all ages and cultures.

Having seen her give a speech at the local public library, I am positive that America would love to hear what she has to say. Please give her this opportunity.

Continued - GLENDORA HIGH



By Zach Gustin

Dear Oprah Winfrey:

Our class recently read a remarkable book called Funny in Farsi, by Firoozeh Dumas. It is a compelling book that teaches tolerance and acceptance.

I believe it be a good book for you to promote.

Firoozeh, the main character, is a young Iranian girl. As a young child, her family moved to America when her father gets a job in engineering. Everything from an English speaking society to the celebration of Christmas is new to her family. The theme of starting over shows readers the difficulties that people face living in an unfamiliar country.

Firoozeh's style of writing is comical and makes the book very enjoyable. More importantly, Funny in Farsi addresses many important issues in today's world.

The book takes place during the time when several Iranian terrorists took Americans hostage in a US embassy. Firoozeh describes the prejudices that she and other Iranians experienced during this time.

With all the tension in the world, books like this one are beneficial and greatly needed. Firoozeh's story has so much to give to society. Every so often, a book comes around that can really make a difference in the world, and this one has the potential to do just that. Your help in promoting this book would be greatly appreciated.



By Casey Hopkins

Dear Ms. Winfrey:

I am writing to recommend a book that I believe you should support. Funny in Farsi by Firoozeh Dumas, is an extremely entertaining book that promotes cultural tolerance.

The terrorist attacks on September 11, 2001, were not the beginning of discrimination against Middle Eastern families. Firoozeh Dumas writes of a time before people knew that Persia meant more than cats and carpets, and of when everything changed and life for Iranians in America wasn't so kind anymore.

Through her weaving of tales about family life and growing up in a foreign culture, Dumas shows us that the people of Iran cannot all be categorized.

I am not only fond of Funny in Farsi because of the insightful message, but for the quirky characters and the heartwarming stories about her family that range from her uncles discovery of fast food (and then fad diets) to her fathers passion for erroneous home repairs. Never before have I found a book that I was willing to stay up half the night reading.

Please consider promoting this wonderful novel which will help people to understand and accept Iranian and all Middle Eastern cultures.

OFFERING COMPLETE REAL ESTATE & FINANCIAL SERVICES



DONNA BLACK

Seniors Real Estate Specialist

If you want to *sell* or *buy* or *refinance*, Let my years of experience and contacts in the Real Estate profession work for you.

Multiple Listing Service • Citrus Valley Association of Realtors National & California Associations of Realtors

Call DONNA BLACK to get answers and results!

My direct line is **626-524-5664**

DOUBLE EAGLE MORTGAGE & REAL ESTATE

123 N. Glendora Ave. Glendora, CA 91741



# Long Overdue

A Fresh Look at Public and  
Leadership Attitudes About  
**LIBRARIES** in the 21st Century



Prepared by Public Agenda

With Support from  
Americans for Libraries Council  
and the Bill & Melinda Gates Foundation

THIS REPORT IS AVAILABLE FOR FREE DOWNLOAD AT:  
[PUBLICAGENDA.ORG](http://PUBLICAGENDA.ORG)



# Executive Summary

There is a future for public libraries in the Internet age. Even with the vast and increasing amount of information available on the Internet and more competition for public funding, Americans say that public libraries will continue to play a vital role in communities. A strong majority says that if their public library were to shut down, they would feel “that something essential and important has been lost, affecting the whole community” (78 percent). And the feeling that libraries are central to healthy communities is even more common among those who are most actively engaged in communities — the voters, volunteers and contributors who make communities strong and can usually be counted on to raise a ruckus when things go wrong.

With the Internet reshaping so many aspects of our lives, it has become common for prognosticators to speculate about the ultimate demise of all sorts of institutions that many of us have come to take for granted. We were not at all certain what we would hear from the public when we asked them to assess the future of public libraries.

## For Every Child, a Good Library

In “Long Overdue: A Fresh Look at Public and Leadership Attitudes About Libraries in the 21st Century,” we hear loud and clear that people believe their communities must have well-functioning public libraries in order to be healthy and strong. Large majorities say that all children should have a good, safe, appealing library in their neighborhood; that libraries play a crucial role in preserving permanent and unalterable records; and that government should support the wiring of libraries so that low-income people can have access to the Internet.

At a time of broad concern about wasteful public spending, and when we hear of communities refusing to pay more taxes for public education or “essential services,” 71 percent say that libraries spend public money well. Fifty-two percent say that if their local library needed additional funding, they would favor tax increases to generate the necessary resources — significantly more than the numbers who favor charging users (32 percent) or reducing services (20 percent) as options for solving a financial shortfall.

In many ways, people believe that libraries are more essential now than ever before. Americans say that since so many businesses are selling information, we absolutely need public libraries to provide vital information free of charge to anyone who needs it. They also strongly agree that libraries are an important, quiet oasis from fast-paced, stressful lives.

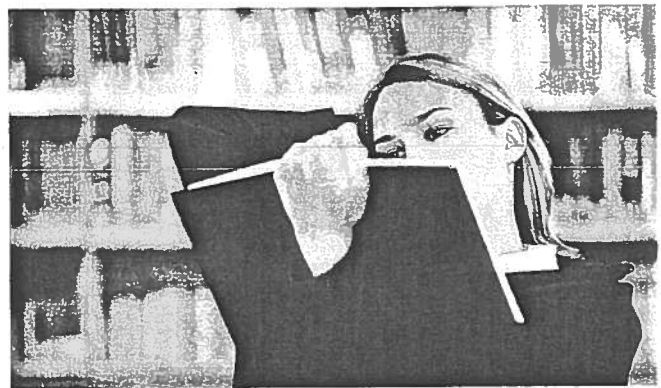
## Higher Grades than Most

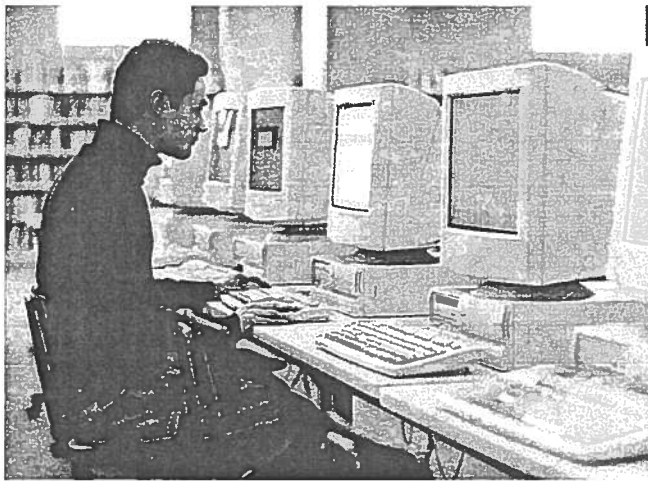
In an age when people are often deeply cynical about the performance of all sorts of public services, from public education to the police to cultural institutions, public libraries are rated “A” more often than any other public service we asked about. Indeed, public libraries seem almost immune to the distrust that

**In an age of deep cynicism about the performance of all sorts of public services, public libraries are rated “A” more often than any other public service we asked about.**

is associated with so many other institutions. People have high expectations of their libraries. Topping their list of priorities is that the basic services they have come to expect from libraries remain free of charge to the public. They also expect libraries to have enough current books for children, numerous reference materials and friendly, knowledgeable librarians available. Libraries should provide convenient reading hours and special programs for children and should have well-maintained buildings and books and information that are organized for easy self-service. The “top 10” list of public

priorities for libraries also includes providing safe and productive gathering places for teenagers, being open on evenings and weekends and having plenty of current books for adults. And for the most part, these public expectations are matched by the libraries’ performance, the public told us. People give especially high grades to their public libraries for having library





buildings that are well maintained, having comfortable places to read and having enough friendly, knowledgeable librarians to provide help when needed.

### “Community Soldiers” Could Fight for Libraries

There are people in every community who make things happen but don't necessarily hold any official post. These are the folks we refer to as “community soldiers,” because no battle can be won without them. The good news for libraries is that these citizens — who nearly always vote in local elections and involve themselves in community organizations and activities — are heavy users and big fans of libraries.

But even though they may be considered champions of libraries, they are not very aware of the potential financial vulnerability of their local libraries. While 45 percent of the civically engaged think their local government has not provided enough money and assistance to the public libraries in their communities, 42 percent think they have, and 13 percent say they simply do not know. It appears that those citizens who could be counted on to rally to the cause if libraries were in financial peril are no more likely than the general population to be aware of the challenges facing libraries today.

### Computers and Internet Access Are Priorities

Although people clearly want libraries to ace the basics — materials, hours and service — they also expect more and more from libraries in this age of the Internet. “Long Overdue”

reveals a great deal about libraries and technology. Libraries are anything but relics of the past. They are viewed as key players in our digitized future. Two-thirds of survey respondents say that having enough computers and online services for people should be a high priority for their local library. More than 6 in 10 favor wiring libraries so that those who might not be able to afford computers in their home can learn computer skills and get online. And those who think that libraries are just becoming the “information resources of last resort” for those who can't afford a home computer seem to be mistaken. Advanced computer users and families with higher incomes are even more likely to use public libraries and the technology services they offer. But, not surprisingly, people with few computer skills are the most likely to say wiring libraries to provide for “have-nots” should be a high priority.

### Needed — More Convenient Hours, More for Teens

But not everything is milk and honey in the land of libraries. There are real challenges for libraries today. Only 35 percent of survey respondents say their local library gets an “A” when it comes to having convenient hours so people can use the services, only 28 percent give libraries an “A” for offering access to catalogs and databases through the Internet, 26 percent give an “A” for having enough computers and online services in the library for the people who want to use them and just 24 percent give an “A” for providing reading hours, homework help and study space for children and teenagers. And these are services that the public rates among its highest priorities for libraries. Clearly there are opportunities to improve the service delivery of local libraries.

This research suggests there is strong potential for vocal support from activist citizens who could argue effectively for consistent and reliable financial support for public libraries.

Library leaders would like to do much more in the way of customer service and innovative programming. But as our interviews with public leaders attest, finances are always a challenge. Opinion leaders generally share the public's high regard for libraries but are more conscious of the tenuous financial condition of many public libraries. Some public libraries are very comfortable with the funding they receive, but most are not. While the public remains largely unaware of the fiscal pressures on libraries today, civic and business leaders believe that public libraries are often first on the chopping block when state and local budgets are cut.

### Civic Leaders See Strengths, Vulnerabilities

Civic leaders do see the great strengths of the public library — as an information center in the digital age, as an important resource for those who have the least resources available to them and as the “go to” place for all manner of public functions, including health information, job services, immigrant acculturation and adult literacy training. But they also see challenges for libraries that need to be addressed by library leadership. Many civic leaders pointed to public libraries’ seemingly infinite varieties of governance structures as a major stumbling block. Public libraries’ lack of marketing, impassive advocacy and isolation from the community were also cited as shortcomings in library performance.

This research study identified several specific areas where civic leadership, public citizens and library leaders all seem to agree that there is a major opportunity for public libraries to step in and address community needs. These include developing better programming and services for teens, addressing illiteracy and poor reading skills among adults, providing ready access to information about government services (including making public documents and forms quickly and easily available) and providing much greater access to computers for all.

Yet venturing into these areas would likely require financial resources that many libraries do not currently have. The civic leaders we spoke to questioned whether a groundswell of citizen support for public libraries would emerge in their communities. This research suggests that there is, in fact, strong potential for vocal support from activist citizens who could argue effectively for consistent and reliable financial support for public libraries. It is up to library leadership to take the steps necessary to harness this potential and make it a reality.

### A Public Unaware of What Could Be Lost

Recent history in Salinas, Calif., a community that nearly totally closed its libraries (and is profiled in the report), points to the

passion for libraries that can emerge when a funding crisis imperils a treasured institution. But since the vast majority of the public does not sense that its own libraries may be at risk, most people do not see a reason to raise their voices in concern. It simply is not something that is on their radar screen today. The “canary in the coal mine” metaphor has a place here. While leaders have pricked up their ears to the distressed calls of the canary, the public seems to hear only a sweet song and no hint of impending trouble.

For public libraries today, the greatest challenge is not in convincing the public of their worth — in the present or for the future. According to these research findings, libraries are highly valued public institutions serving multiple needs that, the public notes, will certainly continue to be relevant with changing times. But libraries cannot survive on accolades alone. If they are to compete successfully for dwindling public dollars, if they are to develop the community connections and visibility that they require to thrive, public libraries will need to look carefully at opportunities to strengthen their role in addressing the serious problems in their own communities. Then they need to start speaking up and reaching out to the community soldiers who can help buttress this vital community institution.



# America's Public Libraries at a Glance

9,211 Total Public Library Systems

16,541 Total Library Buildings with Branches

1,284,175,000 Total Library Visits Nationwide (4.6 per capita)

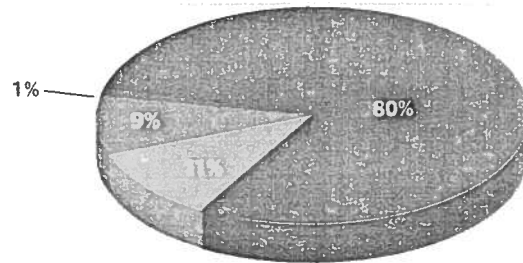
Source: "Public Libraries in the United States: Fiscal Year 2003," published in September 2005 by the National Center for Education Statistics.

## Trends over last decade:

- Visits per capita increased by 27 percent: 3.33 (1991) to 4.24 (2002)
- Circulation increased by 41 percent: 677 million (1990) to 956 million (2002)
- Reference transactions per capita increased by 14 percent: 0.97 (1991) to 1.11 (2002)

Source: National Center for Education Statistics.

## Libraries' Total Operating Revenue (2003)



80% Local sources (8.7 billion)

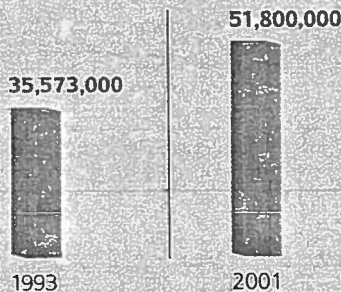
11% State resources

9% Other sources (gifts, donations, interest, fees, grants, etc.)

1% Federal sources

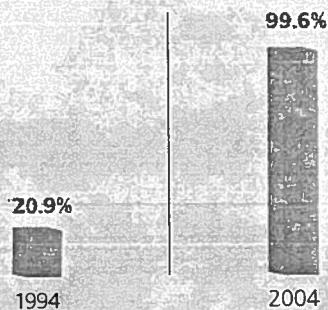
Source: National Center for Education Statistics, "Public Libraries in the United States: Fiscal Year 2003" (published Sept 2005).

## Children's Program Attendance Increased



Source: ALA, citing National Center for Education Statistics, Public Libraries in the United States.

## Libraries and the Internet



In 1994, 20.9% of public libraries were connected to the Internet; in 2004, 99.6% were connected, and 98.9% offered public access to the Internet.

Source: "Public Libraries Struggle to Meet Internet Demand: New Study Shows Libraries Need Support to Sustain Online Services" American Libraries, 36 no. 7 78-9 Aug 2005.

## Urban, Suburban and Rural Libraries

Libraries serving counties of:

Less than 25,000 residents



Less than 2,500 residents

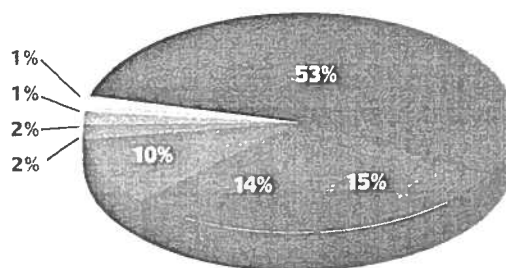


More than 25,000 residents



Source: American Library Association.

## Library Governance



- 53% Part of municipal government
- 15% Independent nonprofit
- 14% Separate government unit or "library district"
- 10% Part of county government
- 2% Multijurisdictional legal basis under an intergovernmental agreement
- 2% Part of a school district
- 1% Part of a joint city/county government
- 1% "Other"

Source: National Center for Education Statistics, "Public Libraries in the U.S.: Fiscal Year 2003" (published September 2005).

## Library Construction

- Roughly stable number of projects for 34 years (1969-2003) at 214 per year, increasing slightly from 1995 to 2003 to an average of 219 per year.
- But 24 percent increase in number of addition and remodeling projects, and 10 percent decrease in new buildings.

Source: Hall, Richard, "It Just Keeps Booming," "Library Journal" Vol 129, no 20, p. 62, December 15, 2004.



## Division Monthly Reports

140 S. Glendora Ave. Glendora, CA 91741  
Tel 626.852.4891 Fax 626.852.4899  
[www.glendoralibrary.org](http://www.glendoralibrary.org)

---

**To:** Robin Weed-Brown

**From:** Carolyn Thomas, Carlos Baffigo, Cindy Romero, Gaetano Abbondanza, Anne Pankow,  
Sandy Krause

**Date:** August 2006 Report

---

### Adult Services/Reference - Carolyn Thomas

Staffing updates for Public Services include the following. Cindy Romero has assumed her full time job responsibilities as Youth Services Librarian. Gail Jebbia, who filled in for Cindy during her leave, will continue as a part time Librarian serving both at the Children's and Adult Reference Desks. We are fully staffed, for the moment!

Staff has been assigned to attend MCLS committee meetings. These quarterly meetings, held throughout the Los Angeles area, help keep us connected with issues, trends and library services.

- Audiovisual Services: Sandy Krause
- Automated Services & Circulation: Carlos Baffigo
- Children's Services: Cindy Romero
- Reference/Adult Services: Carolyn Thomas
- Young Adult Services: Deb Takahashi

Gaetano will be attending the annual California Library Association meeting in Sacramento, November 10-13.

Many staff and some Library Board members had the opportunity to view InfoPeople's webcast on "Perceptions and Realities" a report which showed how participants viewed libraries. As we try to improve our own image, there were some good recommendations to consider. These include: focus on marketing our collection through shelving, displays, reader's advisory, and making it attractive and accessible; encouraging staff to learn and use new technology; and for staff to be readers themselves to help promote what libraries are known for – books! Currently, Public services staff is training on Netlibrary and Live Homework Help. Repeat training on how to use Overdrive, our new downloadable service will be offered to all staff. Plans for outreach to the community, such as the PTA, to promote our new databases and library services are in the works. We are excited about the changes we are making at our own library.

Sandy and Carolyn attended the opening of the new Rancho Cucamonga Library at Victoria Gardens on August 15, 2006. This library has many exciting features including a theater for live performances

which take place weekly throughout the year. We took pictures of their shelving units, new service desks, and display modules. We hope to incorporate some of the ideas within our library.

Summer Reading Club 2006 report is attached and will be reviewed at this meeting.

Plans for the upcoming year are being made. We hope to see you on September 19 for our "Pirate's Day" celebration. There will be stories and crafts throughout the day. Two Adult Book Discussion Groups have been established: ongoing *Books Alive* and a new one *A Novel Idea*. October will have Teen Read Week, Spooky Stories, Creepy Cuisine and Trick or Treat. November's plans include celebrating Children's Book Week, including a book discussion for upper elementary children who will read *The Chronicles of Narnia* by C. S. Lewis. Already, plans have been made for December including Stories with Santa and Gingerbread House Creations. We and our patrons are very fortunate to have such a lively, happening library!

**Adult Reference** – Sandy Krause

A few months ago, the library purchased Business Decision, a database tailored to the business community. This service allows users to access some of the same powerful search features used by large corporations. With Business Decision, users can pull together a wide variety of statistics regarding demographics and buying patterns that will aid in revealing new potential markets and customers. On September 19th, Gaetano Abbondanza will give an overview of Business Decision for the local Rotarian organization.

**Children's Services/Youth** - Cindy Romero & Gaetano Abbondanza

Storytimes continued during August. We had a total of 642 participants. Although we do not officially begin the new Mother Goose Storytime until September 7, we had 31 participants stop by for some stories, songs, and fun. The new Mother Goose storytime is on Thursday mornings at 11:30.

We have been working hard to plan the events for this fall. Tuesday, September 19 is our Pirate's Day celebration from 10-8 in the Children's Room. Children will enjoy pirate stories, games, refreshments, crafts, a treasure hunt, and drawing for pirate books. If you would like to read a pirate story to the children, please let Cindy or Deb know. We will be helping school age children make some Creepy Cuisine on October 19 and 26. October 24, 25, and 26 children who attend storytimes will be able to come dressed up and trick-or-treat around the library. Spooky Stories will be held on Wednesday, October 25 at 7 pm in Bidwell Forum. Please come and help us hand out the trick-or-treat goodies. Let Cindy know if you would like to help. We will also host the In-n-Out Food for Thought program for 6 weeks in October and November.

Deb has been working to arrange a volunteer schedule for the next several months. Right now, we have 10 youths scheduled for 14 hours per week.

Teen Read Week, Get Active @ your library is October 16-21. Teens who come into the library to ask about World Book Online Resource Center, Student Resource Center, or Tutor.com can receive a prize. In addition, we will have a party to celebrate the release of the final installment of the *Series of Unfortunate Events* by Lemony Snicket on Saturday, October 21 at 2 pm. The Friends Foundation

will be purchasing a book for every teen who attends the party, 13 unlucky ones will receive the final book, *The End*.

We are pleased to welcome a new crop of volunteers in our computer center. For the first time, we will be able to provide all day coverage on Saturdays. For the fall rotation (September – November) the computer center will be staffed by a total of 11 volunteers. In August, 13 volunteers provided a total of 52 hours of service.

Free SAT workshop! This popular workshop returns on Saturday, September 23<sup>rd</sup>. Signups are currently being taken. The workshop is limited to the first 180 registrants. It will run from 10 a.m. to 3 p.m. in the Bidwell Forum. Lunch will be provided. Register in person or by calling the library at (626) 852-4891.

**Support Services** – Carlos Baffigo

***Circulation:***

Jill Kinnoin was hired as Library Page. Welcome Jill!

Michelle Pasillas was promoted to Library Aide II. Her responsibilities will include adding, inventory and circulation desk duty. Congratulations Michelle!

Lisa Moskowitz and Katherine Pollock were promoted to Library Aide I. Congratulations to both!

E-mail notification has been implemented. Notification for overdue materials and holds will be offered for patrons with a valid e-mail address.

September will be free library card replacement month! Customers with worn or lost cards will be able to get replacements free of charge.

***Facilities:***

Work continues on the main floor re-organization. New shelving is expected to arrive in late September.

New public computer workstation tables have been ordered. Delivery is expected in late September.

***Acquisitions, Cataloging, and Processing:***

Acquisitions will change the primary materials vendor from Ingram to Baker & Taylor. This decision was based on pricing, customer support, and software interface considerations.

***Computer Systems/Web Site:***

Work continued on the new web site. Opening is targeted for September.

Work continued on Polaris database clean-up. Approximately 8,000 item records are being modified or edited for corrections.

Databases were not accessible for part of August and early September due to a change in network infrastructure.



Carlos Baffigo will be in Syracuse, NY for concentrated Polaris database training in early October.

**Development & Educational Services** – Anne Pankow

Foundation Staff continues to wrap up both fundraisers in July. Many thank you letters were sent to donors and businesses who supported both Night on the Plaza and Cinderella. Although most of the money has been collected for Night on the Plaza, a few sponsors who ran advertisements in the program have not paid yet. The Friends Foundation received \$25 more for the Cinderella fundraiser which increases the net profit to \$1,974. This money will be spent for Children's Summer Reading Program next year.

The Friends Bookstore remodel continues. A new glass front door was installed. The donation area was moved upstairs by the Bookstore entrance. Patrons have not had any problem finding the new donation area. The Free Bin that was in the lobby has been transformed into the Last Chance bookcase located by the Friends Bookstore. All items are 5 cents. Even 5 cents can add up to a significant amount if you sell enough items. And there are a lot of donated and withdrawn items that we used to give away which patrons are willing to spend 5 cents for.

Used and withdrawn library videos were sold at the Coffee N' Books sale on Saturday, August 5. August is typically a slow month and the bookstore still made \$327 that day. Our patrons love a sale. The area in the library by the bookstore is prime real estate. Thank you to Robin for allowing the Friends Foundation to use the area for our sales.

A long time library patron of both Glendora and Covina Public Library died suddenly in July. Her husband of 57 years donated all of her books to the Friends Foundation, all 90 boxes of books. Tom Cravens and Bob Deering were kind enough to personally pick up these boxes of books at the patron's home in Covina. It took 3 truck loads to get all of them here. She had an extensive collection of books, many that were purchased from both libraries' bookstores. The Foundation Office staff decided to have a 2 day *Estate Book Sale* on September 8 – 9 in the Forum. This seemed the easiest way to sell the books with a minimum amount of handling. Most of the books were priced at \$2 or less. Selectors were given first opportunity to choose any books to add to the library's collection. The sale raised \$1,421.82. I would call that a huge success. Many of the remaining books will be saved for the new bookstore.

Babies, Books and Bibs, presented to expectant parents by Bonnie Deering at Foothill Presbyterian Hospital the first Thursday evening each month, presented 20 library information gift bags.

# Glendora Public Library Summary Data for August 2006

<u>Service Indicators</u>	This Year August	Last Year August	Percent Change	This Year-to-date	Last Year-to-date	Percent Change
I. E. Total Library Visitors	21,499	23,291	-8%	50,827	50,953	0%
I. D. Total Items Loaned	28,500	32,208	-12%	61,454	68,912	-11%
I. D.4. Electronic Circulation	92	0		212	0	
III. A. Total Requests for Information	3,472	3,554	-2%	8,494	7,698	10%
II. A. Total Items Owned	149,451	143,929	4%	-----	-----	-----
V. A. Total Web & Electronic Resources & Databases	9,407	5,626	67%	13,602	11,614	17%
V. A.2. Library Home Page Views	1,359	1,849	-27%	1,359	4,491	-70%
VI. A. Total Number of Programs	1	1	0%	22	21	5%
VI. E. Number of Literacy Students Active	26	18	44%	-----	-----	-----
VI. E.1. Literacy Hours Tutored	68	66	3%	131	107	22%
VI. F.1 Total Number of Volunteer Hours	448	412	9%	2,986	2,454	22%
I. G. Total General Fund Revenue	\$4,329	\$5,109	-15%	\$9,205	\$10,171	-10%

These statistics are subject to verification.

31

SUMMER READING CLUB SUMMARY – 2006

Carolyn Thomas

August 31, 2006

1. Overview

Glendora Public Library offered three summer reading clubs from Monday, June 19 – Saturday, July 29, 2006.

- ❖ Adult Club: *Basking in Books*
- ❖ Teen Club: *Creature Feature @ Your Library*
- ❖ Children’s Clubs: *Paws, Claws, Scales and Tales*  
*Charging Chapter Book Readers*  
*Slithering Storybook Readers*

We offered 28 programs and had 1,372 registered participants throughout the summer. 116 children and teen volunteers, ages 10-18, provided 1,175 volunteer hours which helped our program run smoothly.

Program participation completion rates:

More patrons completed that program than in past years:

- Adults = 24 : 13 completed last yr
- Teens = 20: 11 completed last yr
- Children = 346: 235 completed last yr

Programs offered to our community included:

28 programs offered with 2,986 people participating:

did not need to be registered in reading programs to participate in events

- ❖ 1 adult author visit (local author – Jerilyn Farmer)
- ❖ Book to film discussion
- ❖ Books Alive Adult Book Discussion
- ❖ Gardening & Cooking Workshops
- ❖ Teen Registration pizza party
- ❖ Drawing & Painting Teen workshops
- ❖ Teen Science Show
- ❖ Teen Book discussion
- ❖ Children’s Puppet shows, Magic Shows (two showings each – filled to capacity)
- ❖ Live animal show (two showings – filled to capacity)
- ❖ Weekly children’s crafts (including Saturday events)
- ❖ children’s movie (two showings)
- ❖ end of the summer reading club party
- ❖ volunteer recognition

The Friend’s Foundation generously provided a *free book* for each person who registered AND a *free book* for all who they completed the program!

Most importantly, opportunities to read, discuss a book, write a book review or explore the world of ideas were offered to patrons in our community.

## 2. Advertising

Library staff visited all local elementary schools, some private schools and Sandburg Middle School to promote the summer reading club. In addition, several elementary school groups arranged library tours in late May and early June where the SRC was also promoted.

SRC flyers were sent to all local elementary and middle schools. Articles were written for the *San Gabriel Valley Examine*, *Glendora Community News*, and in-house posters were displayed advertising the SRC. The Friend's Newsletter provided additional advertising for the program and individual postcards with SRC dates and activities were sent out to Friend's supports. SRC was also announced in the June/July 2006 issue of *Glendora On the Move* and mailed to all Glendora residents.

## 3. Costs

Total costs for the SRC 2005 were \$21,823.71. An explanation of costs is attached.

## 4. Summary

Through the support of the Friends, each person received a copy of a free book when they registered. Participants who completed the program also received a free book. Also, books were given as giveaways at many of the events. Offering "free books" as a sign up incentive and completion prize proved to be a popular idea and at the same time we continued to promote reading.

Reading club participation was close to last years numbers. GPL is one of very few libraries that offer an Adult Reading Club. Teens continue to be a harder population to engage, however, attendance has remained steady for the SRC. Although participation in the children's club again remained steady with last years numbers, more children completed the program (111 more than last year): this means that those who participated not only registered but continued to read throughout the summer. Program attendance increased from previous years. Attendance at children's programs was at capacity most of the time. This year we offered an impromptu craft (with cookies and punch) in between a popular magic show for those who couldn't get in on the first sitting. Over 100 people attended the craft workshop, then went up to see the second magic show. Best of all, people were reading and attending events throughout the summer at our library. See attached charts for statistics.

The volunteer programs ran well and we actually increased our number of volunteers by 5 from last year and increased the volunteer hours by 109 hours from last year. Advertisements were placed in the GHS newspaper asking for teen volunteers to assist with the computer sign-ups for a 6-week commitment. A training session was held by the YA librarian and these volunteers were a great asset for us. This is the

second year the teen volunteer program occurred and is being continued throughout the year. The children's volunteer program is so big that a staff member is assigned to manage, train, record and schedule these volunteers. A volunteer recognition ceremony is held in early August where each volunteer is acknowledged and receives a gift certificate for a book.

We continued to use E-Vanced Solutions, a piece of software the Friends purchased for us in 2005 to help keep statistics on reading club participation. This year we added bar code scanners so once the patron's information had been entered, we simply needed to scan their library card to pull up their reading record. This software worked so well for us that we are continuing to use it monitor programs such as "Books Alive" and "Teen Read Week" throughout the year. Again, a big thank you to the Friends for providing E-Vanced Solutions software.

Although our Children's Librarian was out on FMLA for much of the SRC, library staff did a tremendous job of organizing and implementing the SRC. The support of the Friends Foundation helped contribute to the enthusiasm and spirit of the staff who in turn conveyed that to the public. We've got a good thing going!

# SUMMER READING CLUB 2006 STATISTICS & COSTS

Carolyn Thomas – August 1, 2006

	ADULT	TEEN	CHILDREN	TOTAL
PARTICIPANTS	79	131	1162	1,372
PROGRAMS	5	5	18	28
VOLUNTEERS	0	11	106	116
VOLUNTEER HOURS	0	97	1078	1,175
PARTICIPANTS WHO COMPLETED PROGRAM	24	20	346	390
COSTS	\$2,526.02	\$4,139.97	\$15,157.72	<b>\$21,823.71</b>

Cost per Participant                      31.97                      31.60                      \$ 13.04                      average: 15.91

**6.**  
**Unfinished**  
**Business**

## Library Board of Trustees Goals and Objectives for FY 2006-2007

### Goal:

The Library Trustees will serve as active, visible advocates for the library to the greater community.

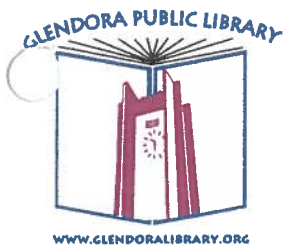
### Objectives:

- At a time to be established after the City Council election in March, each Board member will meet with at least one member of the Glendora City Council to communicate the value, vision and needs of the library.
- By June 2007 the Board will have participated in meetings and activities to develop closer ties and sharing of information with the Friends Foundation.
- By June 2007 each Board member will have attended at least one City Council meeting, sharing current library information and concerns.
- The Board will actively promote the Library's Children's room expansion in the community.



**7.**  
**New**  
**Business**

37



Glendora Public Library  
(626) 852-4891

140 S. Glendora Ave.  
library@glendoralibrary.org

Glendora, CA 91741

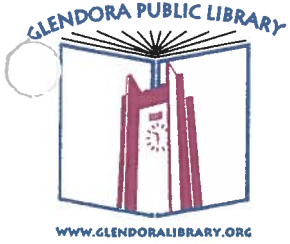
## MEMO

To: Board of Library Trustees  
From: Robin Weed-Brown, Library Director *RWB*  
Date: September 18, 2006  
Re: Agenda Item 7.1: Posting Library Agendas

---

For discussion and possible action: it has been suggested that the library board meeting agendas be posted on the City cable channel 3. If the board wishes to have this done, it is a simple matter.

I await your direction on this.



Glendora Public Library 140 S. Glendora Ave. Glendora, CA 91741  
(626) 852-4891 library@glendoralibrary.org

# MEMO

To: Library Board of Trustees  
From: Robin Weed-Brown, Library Director *RWB*  
Date: Sept. 18, 2006  
Re: Agenda Item 7.2: Holiday hours for 2006

Annually the Library Board reviews and approves holiday closings for Thanksgiving and Christmas. This year, Veteran's Day in November also needs to be addressed.

Veteran's Day falls on a Saturday Nov. 11 this year so the City is closed on Friday, Nov. 10<sup>th</sup>. The library would normally be open on Saturday, which is the actual holiday. The board may want to consider being closed both Friday and Saturday this year or recommend we be open on one of those days.

Requested that the Library Board of Trustees consider the following library closures for the 2006 holiday season

- Close the library on Friday, November 10<sup>th</sup> and reopen on Monday November 13, 2006 for Veterans Day
- Close the library on Wednesday, November 22, 2006 at 5 pm for Thanksgiving and reopen on Saturday Nov. 25<sup>th</sup>;
- Close the Library on Monday, December 25, 2006 for Christmas;
- Close the Library on Monday January 1, 2007 for New Year's.

Approved and adopted this 18<sup>th</sup> day of September, 2006

Ayes: \_\_\_\_\_ City of Glendora  
Library Board of Trustees  
Nays: \_\_\_\_\_  
Absent: \_\_\_\_\_

Attest: \_\_\_\_\_ By: \_\_\_\_\_  
Robin Weed-Brown, Library Director Sylvia Slakey, President



## Glendora Public Library Events

### **September 2006**

02	10 a.m. – 1 p.m. <i>Coffee 'n' Books in the Library</i> – main floor
08-09	9:30 a.m. – 4:30 p.m. Estate Book Sale – Bidwell Forum
11	7 p.m. Books Alive! <i>Bridge of San Luis Rey</i> by Thornton Wilder – main floor
18	7 p.m. Library Board meeting – Bidwell Forum
19	10 a.m. – 8 p.m. Pirate's Day Celebration – Children's room
20	12:30 p.m. – 6:30 p.m. Red Cross Blood Drive – Bidwell Forum
23	10 a.m. – 3 p.m. SAT workshop – Bidwell Forum
30	9 a.m. – 3:30 p.m. Tutor Training Workshop – Bidwell Forum

### **October 2006**

07	10 a.m. – 1 p.m. <i>Coffee 'n' Books in the Library</i> – main floor
14-11/25	In-N-Out <i>Food For Thought</i> Program
15-21	<i>Get Active @ Your Library</i> – Teen Read Week
16	7 p.m. Library Board meeting – Bidwell Forum
18	7 p.m. <i>A Novel Idea</i> Book discussion - <i>The Curious Incident of the Dog in the Night-Time</i> by Mark Haddon – main floor – led by Marcia Conway
19	3 p.m. Creepy Cuisine – for children grades 2-6 – main floor
21	10:30 a.m. Holiday Card Workshop – registration required -main floor
21	2 p.m. Lemony Snicket Party- meet the Teen Library Staff – main floor
24, 25, 26	10:30 a.m. Trick or Treat in the Library
25	7 p.m. Spooky Stories Under the Stars – Bidwell Forum
26	3 p.m. Creepy Cuisine – for children grades 2-6 – main floor

### **Storytimes**

- "Time for Tykes" – ages 3 -5- Tuesday & Wednesday 10:30 a.m.
- "Family PJ Storytime" – ages 3 -5 - Wednesday 7 p.m.
- The third Wednesday of every month is **craft night** after "Family PJ Storytime"
- "Mother Goose Storytime" for infants & toddlers- Thursday 10:30 a.m.  
*Starting Sept 7, a second Mother Goose Storytime will be offered Thursdays at 11:30 am*

### **Community Outreach**

- Babies, Books and Bibs/Family Literacy Outreach, 1<sup>st</sup> Thursday of every month, Foothill Presbyterian Hospital
- Born To Read, 1<sup>st</sup> Thursday of every month at 12:35 p.m. at Arrow High School

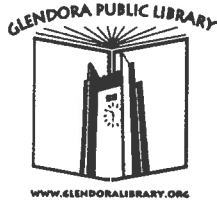
### **Foundation Executive Board Meeting**

- October 6, 2006 @ 7:00 a.m. Library – Main Floor

### **Foundation Quarterly Board Meeting**

- October 17, 2006 @ 7:00 a.m. Library - Bidwell Forum

**8.**  
**Board**  
**Member**  
**Items**



## AGENDA ITEMS

### Glendora Public Library Board Agenda Planning Calendar FY 06-07

**July 17:** Elect officers; Foundation Liaisons appointed; Library Board Goals

**August 21:** Library Board Goals; MCLS-SAB representative discussion

**September 18:** SRC wraps up; Holiday Hours-Thanksgiving & Christmas;

**October 16:**

**November 20:** Budget Priorities FY 07-08-initial discussion  
(may be minimal if 2 year budget is adopted in 06/07)

**December 18:** Mid-year review of goals 06-07

**January 16:** Budget 07-08  
Tuesday (Adj. for MLK)

**February 20:** Goal planning 07-08; Friends Foundation funding staff  
Tuesday (Adj. for President's Day) requests for 07-08

**March 19**

**April 16**

**May 21** Closed session: Self-evaluation of the Board-begin process  
& Evaluation of the Director-begin process

**June 18** Agenda planning 07-08; Closed session: Eval. Lib board; Eval-  
Lib Dir

*Items to consider for agenda: update internet policy (#4.13); working with FF and CC on children's room expansion plan and \$;*