



#	GOALS	GOAL SUMMARY	CURRENT STRATEGIC PLAN GOAL	DEPARTMENT(S)	EFFECTED BUDGETS			FUNDED (Y/N)	FUNDING SOURCE	ADDITIONAL COMMENTS	
					FY 20/21	FY 21/22	FY 22/23				
<b>INCREASE FINANCIAL STABILITY AND SUSTAINABILITY (EFSS)</b>											
7-IFSS	Sierra Madre Landscape Maintenance District (LMD)	<b>TO DO:</b> Initiate the voting process to re-establish Landscape Maintenance Districts (LMDs), where applicable: Education of homeowners; Updated Engineering/Maintenance Report/Costs; Hold Vote; Seek various City Council approvals	Increase Financial Stability and Sustainability	Public Works / Administrative Services - Finance	X			Yes (partially)	Future District Property Tax Revenues and General Fund	Cost of the Prop 218 process will be a General Fund expense. Pending success, future decisions to increase the zones that are not adequately funded will be brought forward at a later date.	
8-IFSS	Water Rate Study	<b>TO DO:</b> Comprehensive water rate study, including: Assessment of current water infrastructure; Public Community Engagement; Review of water supply, both short/long term; Review of State Laws and Required changes; Options for water system improvements; Development of 1,5,10 and 20 year water CIP.	Increase Financial Stability and Sustainability	Public Works - Water / Admin Services	X	X		Yes	Water Fund		
9-IFSS	Citizens Ad Hoc Committees Report Follow-Up	<b>TO DO:</b> Within 6 months, review recommendations of the Citizens Ad-Hoc Committee and determine if the Strategic Plan should be amended, where applicable, implement or further explore any recommendation.	Increase Financial Stability and Sustainability	City Manager's Office	X			Yes	Staff Time	Pending direction from the City Council, the Strategic Plan may need to be amended, as many items on the Citizens Ad-Hoc Committee report require significant staffing resources.	
10-IFSS	Implement Pro-Active Risk Management Practices	<b>TO DO:</b> Furthering Risk Management Best Practices, includes: Recruitment of Risk Management Administrator; Development of Risk Management Policies and Procedures; Implementation of strategies (e.g. sidewalk/tree repair, staff training, issue reporting ) to mitigate future cost increases. <b>TIED TO: 20-EEDR</b>	Increase Financial Stability and Sustainability	Administrative Services - Risk Management	X	X	X	Yes	Staff Time		
11-IFSS	Comprehensive Fee Study and Update	<b>TO DO:</b> Process to implement fee changes, includes: Issuance of an RFP for a fee study (and potentially an updated to the City's cost plan); Review of new processes providing services (e.g. revamped permit process); Benchmarking of fees with other agencies; Developing a cost recovery approach by fee type (e.g. 100% for development, 75% for recreation, etc.); Public Hearings to adopt fees.	Increase Financial Stability and Sustainability	Administrative Services - Finance / All departments			X	X	Yes	Contractual Services - GF	Costs for study would need to be included in the next two-year budget cycle. Changes in revenues would likely go into effect in FY 2021-22.
12-IFSS	Recapture COVID-19 Lost Revenues and Offset Increased Expenditures	<b>TO DO:</b> FY 20-21 Mid Cycle Budget projected a net General Fund change of approximately \$4 million in lost revenues and increased costs from last fiscal year and this fiscal year. In order to recapture these lost revenues and funds, City will: Advocate for HEROS Act or similar Federal Legislation; Advocate for cost reimbursements (.e.g. CARES Act, FEMA)	Increase Financial Stability and Sustainability	City Manager	X	X	X	N/A	Staff time		
13-IFSS	Comprehensive Purchasing Policy Review	<b>TO DO:</b> Process to implement purchasing policy review. Benchmarking dollar approval limits with various agencies; Work with departments on streamlining the process for their largest needs (e.g. supplemental staffing, capital projects, etc.); Improving information on current bids to local community; Developing methods to purchase from local vendors, where possible; Development of contract templates.	Increase Financial Stability and Sustainability	Administrative Services - Finance / All departments			X	Yes	Staff time and Legal Review		
14-IFSS	FY 2021-2023 Two Year Budget	<b>TO DO:</b> FY 2021-2023 Two Year Budget Process Includes: Implementation of OpenGov Budget Software; Reviewing City Services to streamline organization and engage private entities, where it makes sense; Ensure Pre-COVID-19 financial stability; Centralize citywide facilities contracts, such as HVAC, cleaning/janitorial and elevator maintenance.	Increase Financial Stability and Sustainability	Administrative Services - Finance / All departments	X	X		As budgeted and approved by CC	Staff Time	Continuing efforts to central contracts and increase economies of scale affects all departments; examples are specific to Public Works.	
<b>IFSS TOTAL=8</b>											

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<b>ENHANCE EMPLOYEE DEVELOPMENT AND RETENTION(EEDR)</b>										
15-EEDR	Part-Time Employee Workforce Modernization	<b>TO DO:</b> Review all part-time positions for: Consistency across the organization (e.g. benefits); Determine what full-time positions need a part-time equivalent (e.g. analyst); Clarify on how PT positions are stated in the budget (e.g. number of people vs. number of budgeted hours); Provide clarity on part time positions policies and procedures;	Enhance Employee Development and Retention	Administrative Services - Human Resources / affected departments	X	X	X	TBD	Staff Time	
16-EEDR	Comprehensive Review and Update of all Personnel Policy and Procedures, including the Development and Adoption of the Employee Employer Relations Resolution (EERR).	<b>TO DO:</b> The City's personnel policies and procedures are in need of a significant update, including; Review of each policy/procedures; Development of recommended changes; Meet and Confer with employees on proposed changes; Approval by the City Council of each revised and new policy; The EERR is required by State Law, including the Meyers-Milias-Brown Act (MMBA)", to provide reasonable and orderly procedures for the administration of employer-employee relations between the City and its employee organizations.	Enhance Employee Development and Retention	Administrative Services - Human Resources	X	X		Yes	Staff Time & Legal Cost	
17-EEDR	Training for City Staff on equity, inclusion, and diversity.	<b>TO DO:</b> Staff is working with Claremont Graduate University (or another partner) and ICRMA, to provide access to training across all levels of the organization on equity, inclusion and diversity: Executive team and Managers - leadership training; All levels of the organization, training from the City's Risk Management Third Party Administrator.	Enhance Employee Development and Retention	Administrative Services - Human Resources	X	X	X	Yes	Staff Time	
18-EEDR	Water Division Classification and Compensation Study	<b>TO DO:</b> Process to complete Water Division Class and Compensation Study (for certified classes)includes: Review and recommendation of updated staff job specs; Development of updated salary ranges; Meet and Confer process with employee groups; Approval by City Council	Enhance Employee Development and Retention	Administrative Services - Human Resources / Public Works - Water	X	X		Yes	Water Fund and Staff Time	
19-EEDR	Library Department Classification and Compensation Review	<b>TO DO:</b> As the needs of modern libraries change, a review of the Library organizational structure, including job descriptions and compensation levels is required: Moving away from adult/youth/front lines/support and toward program/project management; Comparison of existing and envisioned job descriptions; Benchmarking against other agencies; Benchmarking against other employees with similar education and experience requirements; Meet and confer with employee groups; City Council Approval	Enhance Employee Development and Retention	Administrative Services - Human Resources / Library	X	X	X	TBD	General Fund	Impact of Library Classification and Compensation will be included in the FY 2021-2023 Two-Year Budget. Any increases in the current year will be offset by vacancy savings.
20-EEDR	Facilitate recruitments/hiring for filling vacant positions	<b>TO DO:</b> Administrative Services/Human Resources to continue to find ways to fill vacancies by: Working with Departments to develop key recruitments; Reviewing policy changes needed to expedite hiring process, without impacting quality.	Enhance Employee Development and Retention	Administrative Services - Human Resources / All City Departments	X	X	X	Yes	Staff Time	While this initiative is necessary during COVID-19, this initiative will be ongoing to maximize NeoGov features, identify streamlining opportunities, and take advantage of tools provided in updated policies.
21-EEDR	Employee Wellness	<b>TO DO:</b> Acknowledging the importance of mental health, the Administrative Services/Human Resource Division will work to expand programs for Employee Wellness: Intentional programs/ goals to encourage healthy habits; Self-care options; Planned activities for individuals and families that encourage healthy habits for mind and body.	Enhance Employee Development and Retention	Administrative Services - Human Resources / All City Departments	X	X	X	TBD	Staff Time	This initiative will be ongoing.



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<b>ENHANCE AND MODERNIZE THE ORGANIZATION (EMO)</b>										
24-EMO	Update Urban Forestry Manual	<b>TO DO:</b> The Urban Forestry Manual provides for the policies and procedures utilized by City staff in the management and care of all trees located on City owned property and within the City's parkway areas, and in some cases regarding California native species and new developments/private property. This manual provides guidelines and specifications for the pruning, planting, removal and general care for these trees.	Enhance and Modernize the Organization	Public Works / Administrative Services			X	TBD	Staff Time / General Fund	The manual review will also include working with Risk Management to mitigate sidewalk claims and Finance on any changes to fees. Staff will evaluate the need to utilize a consultant to update the policy.
25-EMO	Create a Communication Strategic Plan	<b>TO DO:</b> The Strategic Communications Plan will: Outline communication platforms, when they are utilized and sample programs; Provides framework for a Communications Task Force, comprised of multiple departments (e.g. Library and Police); Develops a plan to ensure City's Branding is consistent and documented.	Enhance and Modernize the Organization	City Clerk		X		Yes	Staff Time	
26-EMO	Conduct Elections for District 1 and 4 and Update Council District Boundaries following 2020 Census.	<b>TO DO:</b> District Elections for November 2021, must: Be held after the completion of redistricting required by the 2020 Census; Redistrict review additional legislation that may require all elections to be held in June; Staff will hold a candidate information session for all interested parties.	Enhance and Modernize the Organization	City Clerk	X	X		Yes	Staff Time and General Fund	Staff will also review any State and Federal legislative or executive orders that change the timeline, process or requirements for the 2020 Census and election cycle.
27-EMO	Sunshine Ordinance for Agendas	<b>TO DO:</b> A Sunshine Ordinance would, clarify and supplement the Glendora Municipal Code, the Ralph M. Brown Act, and the California Public Records Act to assure that the people of Glendora can be fully informed by publishing agenda one week in advance of regularly scheduled public meeting. Exceptions would be provided for emergency items, and shorter timelines approved by the City Council, where needed.	Enhance and Modernize the Organization	City Clerk		X		Yes	Staff Time and Legal Review	While additional time to review documentation is important, a one-week period may create challenges for moving items along quickly, addressing needs during COVID, and timing of development applications. Staff will review all hurdles and challenges when presenting options to the City Council for consideration.
28-EMO	Citizens Academy Updates	<b>TO DO:</b> The Citizen's Academy Update would look to establish a citywide Citizens Academy for all City operations; Additionally, staff would review possible changes to the Police Department Citizen Academy (e.g. English as Second Language course, frequency of classes, classes aimed at different age groups)	Enhance and Modernize the Organization	City Manager / Police			X	Yes	Staff Time	
29-EMO	Community Survey Update	<b>TO DO:</b> Conduct biennial Community Survey. Look at possibility of supplemental surveys for other critical areas, including: Responsibilities of public libraries, financial structure of public libraries, and how libraries respond quickly to community needs; Homelessness; Public Safety <b>TIED TO: 56-ISHS</b>	Enhance and Modernize the Organization	City Manager's Office		X		Yes	General Fund	
30-EMO	Medal of Merit Program (Program Investigation)	<b>TO DO:</b> Within 6 Months, Staff will bring forward a Discussion on: Current City of Glendora recognition program, noting policies and criteria for awards; Proposed, Medal of Merit Program would for individual achievement, criteria, number of awards, and other program elements have not been discussed; Pending direction, staff will prepare a report and possible administrative policy for council consideration.	Enhance and Modernize the Organization	City Clerk	X			No	Staff Time	

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31-EMO	Update to Employee Group Memorandum of Understands (MOUs)	<b>TO DO:</b> An updated of MOUs will: Clarity and consistency across MOUs - assists with future financial projections, information to employees, and processing payroll; Update to employee group Memorandum of Understands (MOUs) to reflect Tentative Agreements (TA)s and applicable side letters; Include a reorganization of the MOUs to be more user friendly, searchable, and provide clarification of as much language as possible.	Enhance and Modernize the Organization	Administrative Services - Human Resources	X			Yes	Staff Time	
32-EMO	Payroll Modernization	<b>TO DO:</b> Payroll Modernization includes: Successful implementation of paperless paycheck stubs; Development and implementation of HR/Payroll Procedures; Successful implementation of Kronos.	Enhance and Modernize the Organization	Administrative Services - Finance	X			Yes	Staff Time	
33-EMO	Business Tax License Municipal Code Modernization	<b>TO DO:</b> Modernization of the City's Business License Tax Municipal Code includes: Contracting with HdL to analyze City's business tax ordinances for improvements; Propose changes to City Council for consideration; Development of Ordinances necessary to implement changes.	Enhance and Modernize the Organization	Administrative Services - Finance	X	X		Yes	Staff Time and Legal Review	
34-EMO	Paperless Fair Political Practices Commission (FPPC) Campaign Filings	<b>TO DO:</b> Transition all FPPC campaign filings to electronic only. Upload "Active and/or Open" Campaign filings to Netfile; Schedule training for Council Members and Open Committees so they can start utilizing electronic filing for submitting their January 31, 2021 statements.	Enhance and Modernize the Organization	City Clerk	X			Yes	Staff Time	
35-EMO	Community Partner Coordination	<b>TO DO:</b> Work to identify areas of Community Coordination with key partners, including: Partner with Coordinating Council to acknowledge/celebrate/information the community about the great work of community members; Work with GUSD and COUSD to identify shared needs/goals; Work with APU and Citrus College to identify opportunities for partnerships.	Enhance and Modernize the Organization	City Manger's Office	X	X	X	Yes	Staff Time	
36-EMO	Glendora Unified School District Memorandum of Understanding	<b>TO DO:</b> Collaborate with Glendora Unified School District on the creation of a Memorandum of Understanding (MOU) to explore changes and clarify services related to: Joint Use Agreement for facilities; Crossing Guards; School Resources Officer(s); Library Services; Complete inventory and any initial legal analysis of existing agreements; Meeting with School Districts to explore, clarify, an identify next steps <b>TIED TO:</b> 23-EEDR & 35-EMO	Enhance and Modernize the Organization	Community Services / Library / Police / City Attorney/Public Works	X	X			Staff Time	

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37-EMO	Short Term Rental Program	<b>TO DO:</b> Explore, Benchmark, and Propose a Short Term Rental Program that: Addresses community concerns related to party-houses; Establishes a "Good Neighbor Policy"; Develops and Identifies program requirements and program administration; Review related municipal code sections to strengthen tools available to address nuisance properties (e.g. party-homes); Develop a short-term rental ordinance; Work with a company to run the short-term rental program; Incorporate Business License requirements, where applicable.	Enhance and Modernize the Organization	Community Development / Police / Administrative Services - Finance	X			Possible TPA revenue sharing contract	Staff Time	Review of Short-Term Rental program will also require the review of other City ordinances that deal with nuisance properties.
38-EMO	Review of Animal Control Program with Inland Valley Humane Society	<b>TO DO:</b> Review of Animal Control Program will include: License Process; Success of Amnesty Program; Status of unified fee structure of IVHS; Summary of alternative options for animal control services; Review of cost structure implemented by IVHS; Review of license revenue, including late fees; Review of licensing canvassing program; Summary of services provided by IVHS; Addressing community concerns	Enhance and Modernize the Organization	Police	X				Staff Time	
39-EMO	Create a Coyote Management Plan	<b>TO DO:</b> Development of a Coyote Management Plan in Conjunction with IVHS and State of CA Fish and Wildlife; The intent of the plan is to provide guidance for staff and the Glendora community in managing coyotes and expectations; Policy will require City Council consideration.	Enhance and Modernize the Organization	Police	X			Yes	Staff Time	Guidelines and provisions should do not supersede federal, state and county regulations and policies. Glendora's strategy for managing coyotes will be based on balancing respect and protection for wildlife and their habitats without compromising public safety. The main strategy is comprised of a three-pronged approach consisting of: (1) Public education designed around co-existence with coyotes; (2) Enforcement of laws and regulations prohibiting the feeding of wildlife; and ensuring public safety by implementing appropriate tiered responses to coyote and human interactions; and (3) The plan would require active participation on the part of the entire community including community members, homeowners' associations, businesses, and City staff.
40-EMO	Glendora Public Library Friends Foundation Memorandum of Understanding	<b>TO DO:</b> Work with Friends Foundation to establish an updated MOU.	Enhance and Modernize the Organization	Library				Yes	Staff Time and Legal Review	Foundation and City staff have exchanged draft changes over the past year. Recently, City staff, Foundation staff, legal council and other representatives met to go over final changes.
41-EMO	Administrative Manual Policy Update	<b>TO DO:</b> The City's current administrative manual policy is outdated. To update the policies, staff must: Work with each City department on policies applicable to their area; Research, benchmark, and review for conformance with existing systems, rules/regs, etc.; Meet and confer with employee groups, where necessary; Seek City Council approval, where necessary.	Enhance and Modernize the Organization	City Clerk / All Departments				Yes	Staff Time and Legal Review	Updating of policy manual will also include a review of policy structure for other areas of the City (e.g. personnel policies, financial policies, etc.).
42-EMO	Use of Force Policy Changes	<b>TO DO:</b> Use of Force Policy Changes, includes: Advocating for a comprehensive review process, involving a spectrum of stakeholders, across all agencies in California; Adopt any legislative changes;	Enhance and Modernize the Organization	Police	X	X		Yes	Staff Time and Legal Review	
43-EMO	Provide Enhanced Activities For Seniors and Youth	<b>TO DO:</b> During COVID-19, staff is currently reviewing all classes and offering to determine: How best to provide classes to 14 of fewer individuals; Possibility of adding Snow Day; Options to continue to annual Halloween event; Leverage grant and fundraising opportunities; Attract/sponsor new civic/community events that center on a variety of cultural celebrations.	Enhance and Modernize the Organization	Community Services	X			Yes	Staff Time	
44-EMO	Establishment of Technology Governance Board	<b>TO DO:</b> Establishment Technology Governance Board will include key stakeholders from each department that meet regularly to guide the City's current and future technology needs.	Enhance and Modernize the Organization	City Clerk Technology / All departments	X			Yes	Staff Time	





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<b>IMPROVE AND MAINTAIN THE CITY'S INFASTRUCTURRE AND FACILITIES (IMCIF)</b>										
46-IMCIF	Updated Capital Improvement Plan (CIP)	<b>TO DO:</b> Develop a 1, 2, 5 and 10 - year Capital Improvement Plan (CIP): Prioritization of projects based on facility/technology/infrastructure assessments, community needs and City Council input; Identify available funding sources; Establish realistic completion timelines. <b>TIED TO:</b> All items under IMCIF	Improve and Maintain the City's Infrastructure and Facilities	Administrative Services - Finance / Public Works	X	X		Partially	TBD	Development of the CIP will leverage other City plans (e.g. facility assessment, quality of streets, technology needs, assessment of water assets), including the identification of funding sources. Not all projects will have identified funding sources.
47-IMCIF	Evaluate Technology Needs	<b>TO DO:</b> Evaluation of Technology projects will include: Kronos (time keeping); network/wi-fi upgrades; Library mobile app (greater access to information/materials); Infosend (utility billing print/mail, online services, automated phone payments) Trackit Upgrade (permitting system); Geographic Information System (GIS) implementation; Electronic records management system (EDMS) <b>TIED TO:</b> 44-EMO, 45-EMO, & 46-IMCIF	Improve and Maintain the City's Infrastructure and Facilities	Administrative Services - Finance / City Clerk-Technology	X	X		Partially	TBD	COVID-19 has highlighted a number of technology needs and changes. Almost all major systems are in need of a replacement or upgrade, including financial and permitting. Investment in technology is crucial to future operations and the City's ability to better serve the community.
48-IMCIF	Evaluate City Facility Needs	<b>TO DO:</b> Evaluation of City Facility projects includes: Additional requirements/upgrades needed for COVID-19 compliance to maximize use and re-open to the public; Completion of space planning and City facility need assessment; La Fetra Center, Teen Center, Legion Building, Scout Hut, Youth Center; Library, both from a service, space utilization and technology standpoint. <b>TIED TO:</b> 46-IMCIF & 47-IMCIF	Improve and Maintain the City's Infrastructure and Facilities	Administrative Services - Finance / Public Works / Community Services / Library	X	X		Partially	TBD	Many City facilities are aging and in need of modernization. Changes include those vital to operational effectiveness, safety, and future needs. Many items for facility needs, will have a corresponding technology need as well.
49-IMCIF	Evaluate Other Infrastructure Needs	<b>TO DO:</b> Evaluation of Other Infrastructure needs includes: Review of updated road quality/scoring reports (consolidate w/CIP); Review of needs for open space assets, including, South Hills, Big Dalton, and Urban Trail; Pursue funding to complete Phases 2 and 3 of San Dimas Wash, and a new trail utilizing Big Dalton Wash. <b>GOAL DATE:</b> <b>TIED TO:</b> 46-IMCIF	Improve and Maintain the City's Infrastructure and Facilities	Administrative Services - Finance / Public Works / Community Development	X	X		Partially	TBD	
50-IMCIF	Gladstone Park Splashpad and Renovation	<b>TO DO:</b> Work with Public Works to renovate Gladstone Park with a new splash pad, covered picnic shelter, expanded parking lot, and new playground surfacing. <b>TIED TO:</b> 46-IMCIF	Improve and Maintain the City's Infrastructure and Facilities	Public Works / Community Services	X	X		TBD	Various	Gladstone Park improvements will require a combination of grant funds (e.g. Prop 68), future grant opportunities (e.g. Measure A), Measure E, and Water Fund. The improvement will require a phased approach, beginning updates to playground equipment to ensure equal play opportunities for all children.
51-IMCIF	First Mile Last Mile (FMLM) Improvements	<b>TO DO:</b> Pursue grant funding for Glendora Avenue, Ada Avenue, and Foothill Blvd. improvements. The first project is Glendora Avenue, with a goal to complete construction prior to Gold Line Phase 2B commencing passenger service (2025/2026). <b>TIED TO:</b> 46-IMCIF	Improve and Maintain the City's Infrastructure and Facilities	Community Development / Public Works	X	X	X	Partially	TBD	Staff has secured funding for first-last mile bike and lane closure demonstrations and will continue to pursue opportunities to share the benefits of FLM improvements with the community.
52-IMCIF	Historic Street Lights	<b>TO DO:</b> Current project cost estimates range between \$1.5-3 million depending on updated engineering drawings and allowable methods used; no funding is currently available. <b>TIED TO:</b> 46-IMCIF	Improve and Maintain the City's Infrastructure and Facilities	City Council / Public Works	X	X		No	TBD	Currently, the project does not including funding. If funding is identified, the project will be updated to include steps and a revised timeline. Project will be included in the unfunded CIP.
53-IMCIF	Review Signage Requests	<b>TO DO:</b> Review opportunities for enhanced signage in the Downtown area by: Replacing/refurbishing Historical District sigs; Exploring "Glendora" arches at gateway locations (e.g. Glendora Avenue); Updating Civic Center signage needs; Review Gold Line (L-Line) Station Signage Plan; <b>TIED TO:</b> 46-IMCIF	Improve and Maintain the City's Infrastructure and Facilities	Community Development / Public Works	X	X		Partially	TBD	One of the largest challenges to completing these projects, is determining funding sources (e.g. Metro signage grant).

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54-IMCIF	Transportation Fleet and Infrastructure Modernization	<p><b>TO DO:</b> Continue to update the City's Transportation Fleet and capabilities by:                      Using grant funding to acquire one zero-emission large van; Using grant funding to acquire two dial-a-ride vans; Using grant funding to acquire/implement new dispatching software;                      Identify funding and opportunities to expand electric vehicle charging infrastructure.</p> <p><b>TIED TO:</b> 46-IMCIF</p>	Improve and Maintain the City's Infrastructure and Facilities	Community Development	X	X	X	Partially	Grants and Trans. Funds	
<b>IMCIF TOTAL=9</b>										

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<b>IMPLEMENT STRATEGIC HOMELESSNESS SOLUTIONS (ISHS)</b>										
55-ISHS	<b>Develop a Sub-Regional Homeless Housing Program</b>	<b>TO DO:</b> The San Gabriel Valley can be broken up into sub-regions. As it relates to homelessness, the Foothill communities of Glendora, San Dimas, Glendora and Claremont are considered a sub-regional for this project. Staff will work with the County of Los Angeles, LAHSA, State of California, and local agencies to develop a sub-regional homelessness strategy, including short-term and long-term housing options.	Implement Strategic Homelessness Solutions	Community Services - Human Services	X	X	X	No	TBD	Staff is working with the County of Los Angeles and LAHSA to provide funding, both capital and operational for future projects.
56-ISHS	<b>Update Homelessness Strategic Plan</b>	<b>TO DO:</b> The City's Homelessness Strategic Plan was developed in 2017 and 2018. Since that time, many changes have occurred at funding level (e.g. LAHSA Measure H grants), case law level (e.g. Boise), and City level (e.g. Hotel/Motel Housing). Updates will provide clarity into specific strategic initiatives over the next 3-5 years.	Implement Strategic Homelessness Solutions	Community Services - Human Services		X		Yes	Staff Time	Staff will work with the County of Los Angeles, LAHSA, and the SGVCOG to determine if additional Measure H funds are available for this project.
57-ISHS	<b>Supplement Homeless Operations</b>	<b>TO DO:</b> Continue to apply and secure grants and other forms of funding for the needs of Glendora's homeless community. Grant opportunities may include temporary housing, permanent housing, job programs, and transportation. Additionally, continue the relationship with LA County Department of Mental Health to facilitate the MET program and other similar related programs.	Implement Strategic Homelessness Solutions	Community Services - Human Services	X	X	X	Yes	Staff Time / Grant Funding	In August 2020, Los Angeles County Department of Mental Health (DMH) partnered with Community Services to address mental illness follow up with housed homeless. As of September 2020, MET is back up and running for patrol interactions, while grant funding is available.
<b>ISHS TOTAL=3</b>										
<b>GRAND TOTAL=57</b>										